640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration v8.0

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QUESTION 1

Which protocol is used for communication between Cisco Unity Express and Cisco Unified Communications Manager Express?

A. H.323

B. G.711

C. MGCP

D. Q.931

E. SIP

Correct Answer: E

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/unity_exp/rel8_5/install/prereq.html#wp1112818
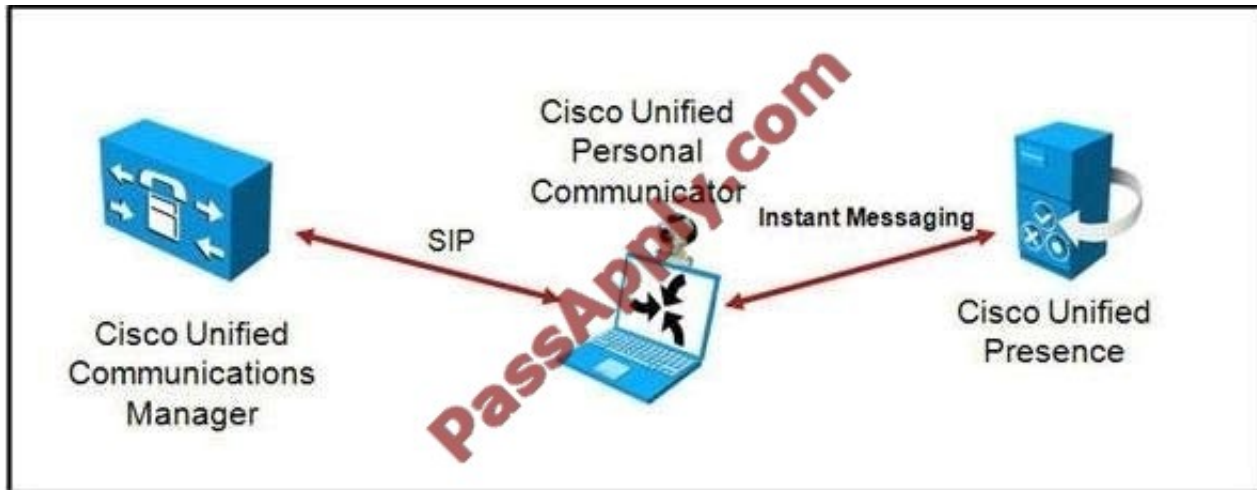
QUESTION 2

Refer to the exhibit.

You modify the primary extension of a Cisco Unified Communications Manager user, but shortly afterwards the user complains that although she can access her mailbox, her IP phone is not receiving new voice message notifications. What Cisco Unity Connection option should you configure to resolve the problem?

A. Edit User Basics > Extension

B. Edit User Basics > Alternate Extension

C. Edit User Basics > Message Waiting Indicators

D. Edit User Basics > Message Actions

E. Tools > Synch Users

Correct Answer: A

QUESTION 3

Refer to the exhibit.

What protocol is being used to send and receive instant messaging between the Cisco Unified Personal Communicator and Cisco Unified Presence?

A. Enterprise Instant Messaging Protocol

B. Extensible Messaging and Presence Protocol

C. SIP

D. SCCP

E. CTI

Correct Answer: B

Cisco Unified Presence consists of many components that enhance the value of a Cisco Unified Communications system. The main presence component of the solution is the Cisco Unified Presence server, which incorporates the Jabber Extensible Communications Platform and supports SIP/SIMPLE and Extensible Messaging and Presence Protocol (XMPP) for collecting information regarding a user\\'s availability status and communications capabilities

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/srnd/8x/presence.html

QUESTION 4

If two phones share a line between them, what happens if the user of the first phone is using the line and the user of the second phone uses the Barge feature?

A. The user of the first phone is notified of the Barge request.

B. A three-way conference begins.

C. The call is discontinued, but the first phone user and the second phone user are able to talk.

D. The user on the first phone is knocked off the line, and the second phone user takes over the line.

Correct Answer: B

QUESTION 5

Refer to the exhibit.

What is a method of modifying the External Phone Number Mask on multiple line appearances of a directory number simultaneously?

A. Bulk Administration > Phones > Add/Update Lines > Update Lines

B. Bulk Administration > Users > Line Appearance > Update Line Appearance

C. Call Routing > Directory Number > Directory Number Configuration > Edit Line Group

D. Bulk Administration > Phones > Update Phones > Query

Correct Answer: A

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