

640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration v8.0

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QUESTION 1

In which location is Cisco Unified Presence enabled for a specific user in Cisco Unified Communications Manager?

- A. User Administration
- **B.** Application
- C. Advanced Features
- D. Capabilities Assignment
- E. on the IP phone

Correct Answer: D

Capabilities Assignment allows system administrators to enable the Cisco Unified Presence (CUP) and Cisco Unified Personal Communicator (CUPC) capabilities for users. You must ensure that licenses for CUP and CUPC are available.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/8_6_1/ccmfeat/fslicense.html#wp1158223

QUESTION 2

Which type of Cisco Unified Communications Manager user sends authentication in line with a request to read or write information to a CDR or CAR database?

A. end user

B. LDAP user

- C. application end user
- D. authentication user
- Correct Answer: C

QUESTION 3

You are assigned the task of performing a manual backup of CDR data. Which account has access to the DRS by default?

- A. Platform Administrative account
- B. Application end users account
- C. Master Agent account
- D. Cisco License Manager account



Correct Answer: A

QUESTION 4

When troubleshooting a phone that is unable to get an IP address from a DHCP server, what is the first thing to check for on the phone?

- A. Make sure that DHCP Enabled is disabled on the phone.
- B. Make sure that the phone is getting the proper VLAN information.
- C. Make sure that the TFTP server address is correct on the phone.
- D. Make sure that the DHCP scope has enough addresses left in the range.
- E. Make sure the phone has the correct phone load ID.

Correct Answer: B

IP phones rely on a TFTP-based process to acquire configuration files, software images, and other endpoint-specific information. The Cisco TFTP service is a file serving system that can run on one or more Unified CM servers.

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/srnd/8x/netstruc.html#wp1185040

QUESTION 5

After changes are made to an IP phone, which reset method is the fastest to bring the phone back into service?

A. drop

- B. restart
- C. reset
- D. shutdown
- E. shut and no shut
- Correct Answer: B

restart- Performs a fast reboot of the specified phone or all phones running SCCP associated with this Cisco Unified CME router. Does not contact the DHCP server for updated information

Link: http://www.cisco.com/en/US/docs/voice_ip_comm/cucme/admin/configuration/guide/cmereset.html#wpxref87974

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