6210^{Q&As}

6210^{Q&As}

Avaya Aura ContactCenter Implementation Exam

Pass Avaya 6210 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.passapply.com/6210.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

For Avaya Aura Contact Center (AACC) R7.1.0.0, which two statements about the Windows installation are true? (Choose two.)

A. Avaya Aura Contact Center is supported on Microsoft Windows Server 2008 R2

B. Upgrades from 7.1.0.0 or later will be supported on Windows Server 2016

C. A Microsoft Windows Server 2012 R2 or 2016 operating system product key is required

D. Avaya Aura Contact Center is only supported on the Microsoft Windows Server 2012 R2 operating system

Correct Answer: BC

QUESTION 2

The Avaya Aura Media Server High Availability (HA) feature ensures the uninterrupted availability of media processing and reduces the loss of processing data when an AAMS fails.

Which three statements regarding the AAMS High Availability (HA) feature are true? (Choose three.)

A. You can perform a manual failover on the Active AAMS.

B. You cannot a manual failover on the Active AAMS.

C. High Availability (HA) is available only if the AAMS servers are installed on the Red Hat Enterprise Linux (RHEL) operating system.

D. One AAMS HA pair supports up to 1000 agents, without SIP Call Recording.

E. AAMS HA supports Hyper-V Clustered environment.

Correct Answer: ACD

Reference: https://downloads.avaya.com/css/P8/documents/101017345 (76)

QUESTION 3

When a SIP INVITE message arrives at the Contact Center Manager Server (CCMS), CCMS matches the message with one of the configured Route Points URIs.

CCMS then anchors the customer call to a port on which component?

A. Call Pilot

B. Avaya Aura Communication Manager

C. Avaya Aura Media Server

D. Avaya Aura Midsize Enterprise (ME)

Correct Answer: C

QUESTION 4

Which three Mission Critical High Availability (HA) solutions does Contact Center Release 7 support? (Choose three.)

A. Mission Critical HA with or without Avaya Aura platform resiliency

B. Mission Critical HA with Midsize Enterprise (ME)

C. Mission Critical HA with Avaya Aura Unified Communications Virtualized Environment

D. Mission Critical HA with Midsize Business Template

Correct Answer: BCD

QUESTION 5

You are installing a SIP-based Avaya Aura Contact Center (AACC) with Avaya Aura Media Server (AAMS).

Which three functions/features are gained by implementing the AAMS? (Choose three.)

A. skillset based routing

B. anchoring of calls

C. recorded announcements

D. music on hold

E. text to speech engine

Correct Answer: CDE

Reference: https://www.avaya.com/blogs/archives/2016/03/understanding-avaya-aura-media-serversurvivability-settings.html

[Latest 6210 Dumps](link)   [6210 Practice Test](link)   [6210 Exam Questions](link)