



6210^{Q&As}

Avaya Aura ContactCenter Implementation Exam

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QUESTION 1

Which two statements about the License Manager (LM) Configuration utility are true? (Choose two.)

- A. The License Manager Configuration utility can be used to download the license file from the Avaya license website.
- B. License Manager supports a WebLM License File and the Avaya WebLM Server on a virtual machine.
- C. The License Manager provides central control and administration of application licensing for all features of the Contact Center.
- D. The license file on the server can be edited where License Manager is installed.

Correct Answer: BC

Reference: <https://downloads.avaya.com/css/P8/documents/101017335>

QUESTION 2

Avaya Aura Contact Center (AACC) uses Avaya Aura Media Server (AAMS) media processing capabilities.

When adding the AAMS in Contact Center Manager Administration (CCMA), which three statements regarding the Master Content Store are true? (Choose three.)

- A. If the AAMS server does not contain existing contact center media, CCMA uploads base media to it.
- B. Select the Master Content Store check box for only one media server.
- C. Select the Master Content Store check box for the AAMS server that manages media and prompts.
- D. Select the Master Content Store check box for each media server.

Correct Answer: ABC

QUESTION 3

Avaya Aura Contact Center (AACC) Release 7 supports only the Avaya Aura Media Server (AAMS), formerly called Avaya Media Server.

Which three statements regarding the AAMS are true? (Choose three.)

- A. AAMS is supported on the Windows Server 2012 R2 operating system when installed co-resident with AACC.
- B. AACC requires a license for each AAMS instance in the solution.
- C. An Avaya Aura Media Server High Availability pair of server requires two instance licenses.
- D. A standalone Avaya Aura Media Server is supported on the Windows Server operating system.



Correct Answer: ABC

Reference: <https://support.avaya.com/css/P8/documents/101038008>

QUESTION 4

You are configuring the Real-Time Statistics Multicast (RSM) settings on a newly installed Avaya Aura Contact Center (AACC).

Which address is within the acceptable range for use as an IP Multicast address on Contact Center Manager Server (CCMS)?

- A. 223.0.0.255
- B. 225.0.1.254
- C. 242.0.1.0
- D. 240.255.255.254

Correct Answer: C

Reference: <https://downloads.avaya.com/css/P8/documents/100093187> (42)

QUESTION 5

Which features should be enabled in the Windows Server operating system before you install Avaya Aura Contact Center?

- A. IIS and XPS Viewer to view reports on the server.
- B. Storage Manager for SAN\\s for managing the remote backups and IIS
- C. TFTP Client to Backup of the CCMA configuration files to remote TFTP Server and XPS Viewer to view reports on the server.
- D. Simple Network Management Protocol and Windows Server Backup for monitoring and controlling of Network elements and Server backups.

Correct Answer: D

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