



6210^{Q&As}

Avaya Aura ContactCenter Implementation Exam

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QUESTION 1

After a successful installation of Avaya Aura Contact Center, Avaya releases a patch for this particular site that is required to fix a problem reported for the CCMS. Currently, the service pack AvayaCC_CCMS_7.0.0.0.11.0021_Patch is installed under CCMS and no roll-up patches have been installed yet.

What is a valid name for the site specific patch?

- A. AvayaCC_CCMS_7.0.0.0.12.0021_Patch
- B. AvayaCC_CCMS_7.0.0.0.12.0031_ServicePack
- C. AvayaCC_CCMS_7.0.0.0.11.0023_ServicePack
- D. AvayaCC_CCMS_7.0.0.0.11.0210_Patch

Correct Answer: D

QUESTION 2

Avaya Aura Contact Center (AACC) Release 7 supports only the Avaya Aura Media Server (AAMS), formerly called Avaya Media Server.

Which three statements regarding the AAMS are true? (Choose three.)

- A. AAMS is supported on the Windows Server 2012 R2 operating system when installed co-resident with AACC.
- B. AACC requires a license for each AAMS instance in the solution.
- C. An Avaya Aura Media Server High Availability pair of server requires two instance licenses.
- D. A standalone Avaya Aura Media Server is supported on the Windows Server operating system.

Correct Answer: ABC

Reference: <https://support.avaya.com/css/P8/documents/101038008>

QUESTION 3

Avaya Aura Contact Center (AACC) supports VMware vSphere. VMware vSphere allows multiple copies of the same operating system or several different operating systems to run as virtual machines on a large x86-based host hardware server.

Which three statements regarding the AACC server types supported on an AML-based Avaya CS1000 when installed on a VMware virtual machine are true? (Choose three.)

- A. Voice and Multimedia Contact Server with Avaya Aura Media Server
- B. Multimedia Contact Server Only



- C. Voice and Multimedia Contact Server without Avaya Aura Media Server
- D. Voice Contact Server Only

Correct Answer: ACD

Reference: <https://downloads.avaya.com/css/P8/documents/101017728>

QUESTION 4

On which servers is the Enable Switchover function available when configuring Avaya Aura Contact Center (AACC) High Availability (HA)?

- A. Primary Server
- B. Primary and Backup Servers
- C. Active and Standby Servers
- D. Active Server

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/100172577> (592)

QUESTION 5

During the Microsoft Windows installation, you must provide a computer name and domain as part of the pre-installation tasks.

What is a valid name for the server computer name?

- A. Toronto2
- B. 2Toronto
- C. Toronto2_
- D. Toronto 2

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/100093186> (p.27)

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