



# 6202<sup>Q&As</sup>

Avaya Aura(TM) Contact Center Implementation Exam

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### QUESTION 1

A customer works a High Availability solution installed. As a part of the solution, you are implementing active and standby Contact Center Manager Servers (CCMS) with Managed IP. A Contact Center Manager Application (CCMA) server will manage both via the Managed IP addresses.

Which statement about Managed IP and server name identify in the CCMA server is true?

- A. A DNS or a CCMA hosts file must be configured with only the host server name of the active server and the Managed Contact Center Server Subnet IP address
- B. A DNS or a configured with only the host server name of the active server and the Contact Center Server Subnet IP address
- C. A DNS or a configured with a Pseudo Managed Server Name and managed Contact Center Server Subnet IP of the active server pair and Standby servers
- D. A DNS or a CCMA hosts file must be configured with the host server name of each active and Standby servers and the ELAN Subnet IP of each one of them

Correct Answer: C

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### QUESTION 2

When preparing a server platform operating system with 8 GB of RAM and 500 GB of hard drive space for Contact Center Manager Server (CCMS) XXXX will how you configure the server's Virtual Memory settings?

- A. Set the Virtual Memory to equal one-half of the physical memory
- B. Set the Virtual Memory to equal the physical memory
- C. Set the Virtual Memory to equal two times the physical memory
- D. Let the Operating System manage the Virtual Memory

Correct Answer: A

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### QUESTION 3

A company is planning to implement a stand-alone Contact Center Manager Server (CCMS) license with 50 Voice Agents.

Which license type should the company purchase?

- A. Essential
- B. Nodal NCC
- C. Nodal Enterprise
- D. Corporate Enterprise



Correct Answer: A

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#### QUESTION 4

You want to implement High Availability which licensable feature is needed as a part of the License File?

- A. Multiplicity
- B. Networking
- C. Standby Server
- D. Universal Networking

Correct Answer: C

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#### QUESTION 5

You are migrating a CCMS database from a previous release of Contact Center Manager Server (CCMS) which was co-resident with Command Control Toolkit (CCTT), and is about to restore the database using the restore option from the database maintenance utility, The new CCMS is co-resident with CCT What will corrupt the database once the restore has completed?

- A. Restore contents="Data"
- B. Restore contents ="Schema"
- C. Application options = "CCT" and "CCMS"
- D. Applications options= "CCMS" and Media Type = "Tape Drive"

Correct Answer: B

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