6202^{Q&As}

Avaya Aura(TM) Contact Center Implementation Exam

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QUESTION 1

You have just completed the installation of Contact Center Manager Server (CCMS) and Licensing Manager on a Windows 2008 server The license file now needs to be placed in service How should you complete this task?

A. The license file is automatically placed in service via the License Manager Installation process

B. You can copy the license file onto the server (D: drive) where the License Manager is installed, and then use the License Manager Configuration utility to point to the file

C. You can edit the license file on the server where License Manager is installed, then use the License Manager Configuration utility to update the file

D. You can use the License Manager Configuration utility to download the license file from the Avaya license website

Correct Answer: A

QUESTION 2

Which operating system is supported for Avaya AuraTM Contact Center server installations?

A. Windows Server 2008 SP1 Standard or Enterprise Edition X32

B. Windows Server 2003 SP2 Standard or Enterprise Edition X64

C. Windows Server 2008 R2 Standard or Enterprise Edition X64

D. Windows Server2008 Datacenter Edition X64

Correct Answer: C

QUESTION 3

You have just completed installing Contact Center Manager Administration (CCMA) and Security Framework. An external LDAP user heeds to the created via the Unified Communications Manager (UCM).

Which configuration must be run before creating the user?

A. Configure the LDAP server information under the external authentication

B. Under the Add Administrative user window choose Authentication type-External and configure the server IP

C. The CCMA User Migration tool must be used to configure the LDAP server

D. The user must be created via Access and Partition Management under the CCMA

Correct Answer: A

QUESTION 4

You are installing Contact Center manager Administration (CCMA) on a standalone server.

How should the IP multicast address be set on the CCMA server that?

A. The CCMA server IP multicast sending address must be the same as the IP multicast sending address on the Contact Center Manager Server (CCMS) but different from the IP multicast receiving address in CCMA

B. The CCMA server IP multicast sending address must be the same as the IP multicast receiving address on the CCMS, but different from the IP multicast sending address in CCMA

C. The CCMA server IP multicast sending address must be the same as the IP multicast sending address on the CCMS, but different from the IP multicast sending address in CCMA

D. The CCMA server IP multicast sending address must be the same as the CCMA server IP multicast sending address, but different from the IP multicast sending address in CCMS

Correct Answer: D

QUESTION 5

You are installing a new SIP-based Contact Center Manager Server (CCMS) Which statement about setting up and configuring the hardware connections for the CCMS is true?

A. A direct connection to the ELAN subnet through a dedicated second network interface card (NIC) is not required

B. A direct connection to the ELAN subnet through a dedicated second NIC is required

C. A direct connection to the Contact Center Server subnet through a dedicated NIC is not required

D. A direct connection to both the ELAN subnet and the Contact Center Server subnet through a dedicated NIC is not required

Correct Answer: A

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