



6202^{Q&As}

Avaya Aura(TM) Contact Center Implementation Exam

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QUESTION 1

You are configuring the Contact Center Manager Server (CCMS) operating system as part of the pre- installation tasks.

What is a valid name for the server computer name?

- A. Toronto2
- B. 2Toronto
- C. Toronto2_
- D. Toronto 2

Correct Answer: A

QUESTION 2

Which process is performed by the Contact Center Server database migration tool during an upgrade?

- A. It creates a new database for the upgrade to Avaya AuraTM Contact Center
- B. It extracts customer data and prepares it for the upgrade to Avaya AuraTM Contact Center
- C. It upgrades all processes to Avaya AuraTM Contact Center
- D. It migrates Avaya AuraTM Contact Center applications to new server platforms

Correct Answer: B

QUESTION 3

You have installed Contact Center Manager Administration (CCMA), and need to change SSL and ADAM (Active Directory Application Mode) port numbers due to a port conflict On CCMA server, what is used to change the port number?

- A. CCMA Launch pad Configuration
- B. Server Configuration Parameter
- C. ADAM Port Number Utility
- D. AD-LDS ADSI Edit

Correct Answer: C

QUESTION 4

Which operating system is supported for Avaya AuraTM Contact Center server installations?



- A. Windows Server 2008 SP1 Standard or Enterprise Edition X32
- B. Windows Server 2003 SP2 Standard or Enterprise Edition X64
- C. Windows Server 2008 R2 Standard or Enterprise Edition X64
- D. Windows Server2008 Datacenter Edition X64

Correct Answer: C

QUESTION 5

To ensure resiliency, you have been tasked to add an additional licensing server to the network in which configuration will the additional licensing server work?

- A. when the standby license manager is configured in a Nodal licensing environment
- B. when the licensing server is manually selected
- C. When the two licensing servers are configured for agent license load balancing
- D. when the two licensing servers operate in an active-standby configuration

Correct Answer: D

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