



# 6202.1<sup>Q&As</sup>

Avaya Aura(TM) Contact Center Implementation Exam

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#### QUESTION 1

To ensure resiliency, you have been tasked to add an additional licensing server to the network in which configuration will the additional licensing server work?

- A. when the standby license manager is configured in a Nodal licensing environment
- B. when the licensing server is manually selected
- C. When the two licensing servers are configured for agent license load balancing
- D. when the two licensing servers operate in an active-standby configuration

Correct Answer: D

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#### QUESTION 2

You are installing Avaya Aura™ Contact Center with Application Module Link (AML) connectivity to an Avaya Communications Server 1000 (CS1000) RIs. 6.0 and Call Pilot RIs 5.0

To integrate the systems, where must the Call Pilot IP address be configured during the CCMS installation?

- A. Installation Data window, CS1000 tab
- B. Installation Data window, CCMS tab
- C. Installation Data window, License Manager Tab
- D. Installation Data window, Call Pilot tab

Correct Answer: A

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#### QUESTION 3

When deploying Avaya Aura™ Contact Center servers. Which third-party software applications are supported?

- A. Specified anti-Virus software, (off-line) back-up utilities, and Customer Relationship Management (CRM) services
- B. Specified anti-Virus software and (off-line) back-up utilities
- C. Specified anti-virus software and Avaya Aura™ Agent Desktop
- D. Specified anti-virus software, (off-line) back-up utilities, and Avaya Aura™ Agent Desktop

Correct Answer: B

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#### QUESTION 4

A customer is deploying Security Framework with single sign on (SSO) functionality As a part of the configuration, it is



necessary to login to the Security Framework web tool-UCM.

Which user can access and configure the Configuration window

- A. admin
- B. sysadmin
- C. webadmin
- D. local server administrator

Correct Answer: A

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#### QUESTION 5

A customer has Avaya Aura™ Midsize Enterprise (formerly MBT) and is implementing SIP Based Contact Center Manager (CCMS), They are running the installation wizard and have reached the installation Data window Under the SIP Network tab, which IP address should be entered in the SIP CTI Proxy Server field?

- A. the AES Server IP address
- B. the Avaya Communications Server 1000(CS1000) Network Routing Server (NRS) IP address
- C. the SES Server IP address
- D. the Media Server IP address

Correct Answer: A

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