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QUESTION 1

Refer to the exhibit.

```
Outbound Option Dialer
nodeman.exe : ██████████
nmnm.exe : ██████████
baDialer_SIP.exe : [out9 DialerBADialer-A] [CM-A] [CTA-A] [Ports C:19 R:19 B:0] [MR-A] [SIP-A] : ██████████
```

In a Cisco UCCE 10.0 Outbound Option with SIP dialer, you check the status of the Dialer process from Diagnostic framework portico.

What does the circled message `R` represent?

- A. ready ports
- B. customer instance name
- C. reserved ports
- D. configured ports
- E. telephony port status

Correct Answer: A

QUESTION 2

Refer to the exhibit.

```
Outbound Option Dialer
nodeman.exe : ██████████
nmnm.exe : ██████████
baDialer_SIP.exe : [out9 DialerBADialer-A] [CM-A] [CTI-A] [Ports C:19 R:19 B:0] [MR-A] [SIP-A] : ██████████
```

In a Cisco Unified Contact Center Enterprise 10.0 Outbound Option with SIP dialer, you check the status of the Dialer process from Diagnostic Framework Portico. What does the circled message "R" represent?

- A. customer instance name
- B. telephony port status
- C. configured ports
- D. ready ports
- E. reserved ports

Correct Answer: D



QUESTION 3

With Cisco Finesse, which two options list the two commands to stop and start the Tomcat service? (Choose two.)

- A. To stop the Cisco Tomcat service, enter this CLI command: utils service stop Tomcat
- B. To start the Cisco Tomcat service, enter this CLI command: utils service start Tomcat
- C. To stop the Cisco Tomcat service, enter this CLI command: utils service start Tomcat
- D. To start the Cisco Tomcat service, enter this CLI command: utils start Cisco Tomcat
- E. To stop the Cisco Tomcat service, enter this CLI command: utils service stop Cisco Tomcat
- F. To start the Cisco Tomcat service, enter this CLI command: utils service start Cisco Tomcat

Correct Answer: EF

QUESTION 4

Which two actions are needed to enable VXML application detail reporting? (Choose two.)

- A. Enable reporting for CVP VXML Server as well as VXML Application detail.
- B. Deploy CVP reporting server then associate CVP Call Server to the CVP reporting server.
- C. Set user.vxml_detail_rpt_Serv to value 1.
- D. Set user.vxml_detail_rpt_Serv to value 0.
- E. Enable Report Data Exclusive Filtering.

Correct Answer: AB

QUESTION 5

Which three items does the Cisco Finesse administrative application allow administrators to configure? (Choose three.)

- A. upload third-party gadgets
- B. wrap-up reasons and phonebooks
- C. call variable and ECC variable layout
- D. ready and login reason codes
- E. workflows and workflow actions
- F. connections to third-party gadget server and the Administration and Data server database



Correct Answer: BCE

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