



5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

Sometimes devices are unable to receive notifications from the Email Notification Services (ENS) server.

Which two troubleshooting steps should be taken? (Choose two.)

- A. Toggle between different connection types.
- B. Verify the keys values are not case-sensitive.
- C. Verify that the device is running the latest iOS version.
- D. Check the ENS connectivity to the Workspace ONE UEM Console.
- E. Verify VMware Boxer configuration key-value pair parameters.

Correct Answer: CD

QUESTION 2

An administrator is required to manually set up VMware Identity Manager in the Workspace ONE UEM. Which type of REST API account is required? (Choose two.)

- A. Application Management User
- B. Console Administrator User
- C. Enrollment User
- D. Admin
- E. Full Access User

Correct Answer: CD

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE/services/intelligent-hub_IDM/GUIDE12AE819-273C-4E7A-8CE7-0870838BE67B.html

QUESTION 3

Which two statements are true about multiple Exchange Server versions in the same e-mail domain? (Choose two.)

- A. All of the Exchange Servers need to be updated to the same version of Windows Server.
- B. An administrator needs to install separate instances of Email Notification Services (ENS).
- C. The ENS server is able to complete all the subscriptions correctly.
- D. The ENS server functionality is interrupted.
- E. Each Exchange server needs to have at least one Apple Push Notification Service (APNS) Certificate.



Correct Answer: DE

QUESTION 4

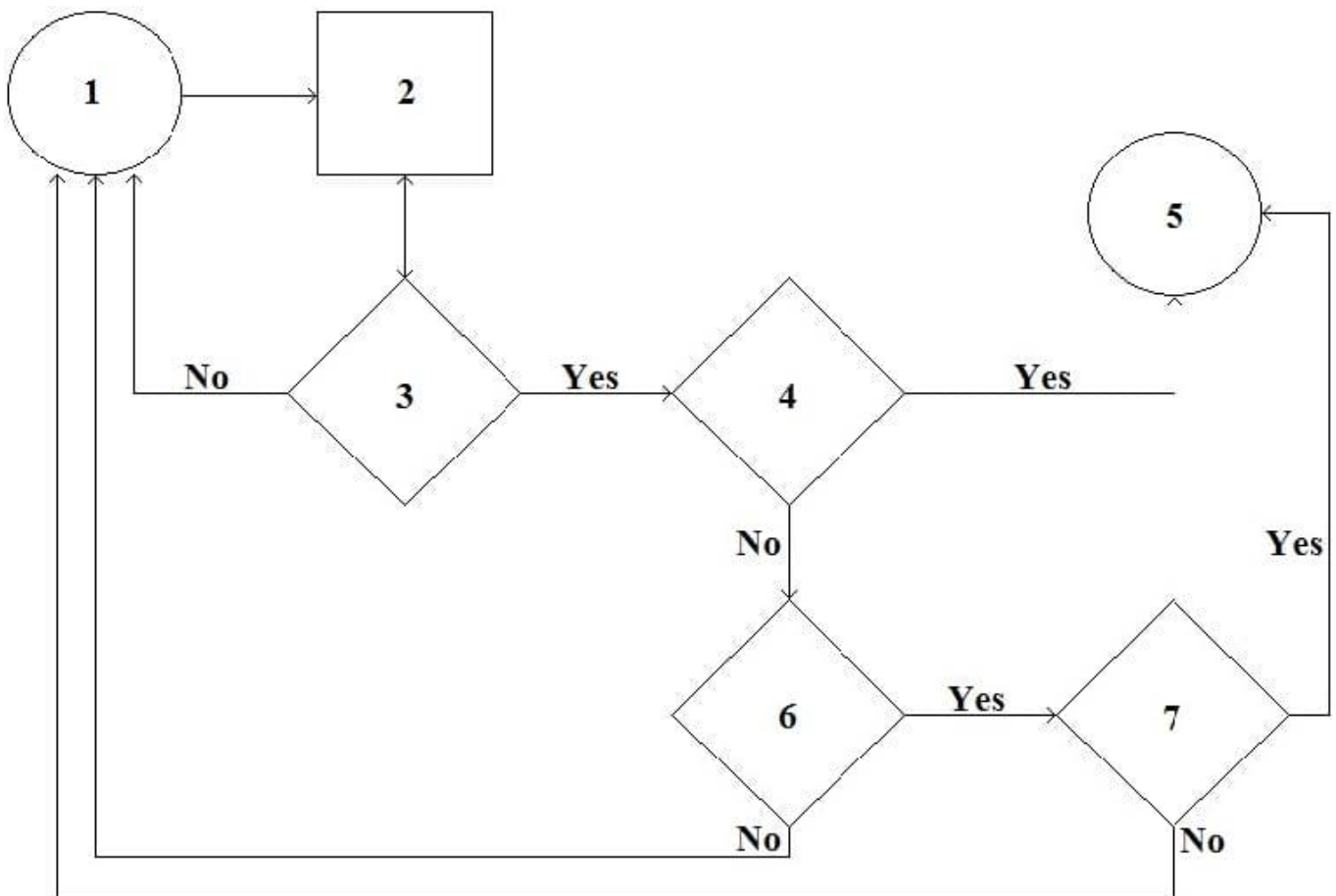
A report is stuck in the queued state. Verification has shown that email delivery is working, but the reports are still not received. What should be checked first?

- A. If a manually generated report cannot be generated by the system and the subscription fails
- B. If a manually generated report result can be sent as an email via the console
- C. If the generated report is categorized as spam
- D. If a manually generated report result can or cannot be downloaded

Correct Answer: D

QUESTION 5

Given the following Workspace ONE component process flow for troubleshooting: What is the correct flow description for the UEM Admin Console?



A. 1 = Information gathering, 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Apply a



fix. Issue resolved?, 5 = Issue resolution, 6 = Product defect, 7 = RandD version fix

B. 1= Information gathering, 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Apply a fix. Issue resolved?, 5 = Issue resolution, 6 = RandD version fix, 7 = Product defect

C. 1 = Apply a fix. Issue resolved?, 2 = Issue reproduction and data collection, 3 = Information gathering, 4 = Issue identified and diagnosed, 5 = Issue resolution. 6 = Product defect, 7 = RandD version fix

D. 1 = Apply a fix. Issue resolved? 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Information gathering, 5 = Issue resolution, 6 = Product defect, 7 = RandD version fix

Correct Answer: C

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