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Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

An administrator is trying to add a second Active Directory domain to an already configured directory integration. When the administrator tries to add a user from the newly added domain, the system cannot find the user.

What are two possible causes? (Choose two.)

A. The service account specified does not have any rights in the added domain.

B. The second domain is not a member of Global Catalog.

C. The newly added domain is not in the same forest.

D. There is a trust relationship established between the domain.

E. The administrator is using a service account with the Domain User Role assigned.

Correct Answer: AE

QUESTION 2

A user is decommissioning older iOS devices that where enrolled using the Apple Device Enrollment Program (DEP) in the Workspace UEM environment.

Which tasks need to be executed?

A. Delete the device from Workspace ONE UEM and it will be automatically disassociated from DEP.

B. Perform an enterprise wipe, then Workspace ONE UEM will automatically disassociate the device from DEP.

C. Disassociate the device in the DEP and from the MDM server, then Workspace ONE UEM syncs the device state automatically.

D. Disassociate the device in the DEP and from the MDM server, then sync iOS devices manually in Workspace ONE UEM.

Correct Answer: C

QUESTION 3

A report is stuck in the queued state. Verification has shown that email delivery is working, but the reports are still not received. What should be checked first?

A. If a manually generated report cannot be generated by the system and the subscription fails

B. If a manually generated report result can be sent as an email via the console

C. If the generated report is categorized as spam

D. If a manually generated report result can or cannot be downloaded

Correct Answer: D

QUESTION 4

The profile status on multiple devices is not updating.

Where is information found about this issue?

A. On the Console server: \Logs\Services\QueuingService.log

B. On the Device Service server: \Logs\Services\Queuemanager.log

C. On the Console server: \Logs\Services\Devicequeue.log

D. On the Device Service server: \Logs\Services\InterrogatorQueueService.log

Correct Answer: D

QUESTION 5

On an SEGv2 where Kerberos Constrained Delegation (KCD) is enabled, sometimes users receive an "unable to authenticate" message. Which log file needs to be reviewed when troubleshooting the issue?

A. U_ex####.log

B. AW.EAS.Web.Log

C. AWCMservice.log

D. AirWatch.Kerberos.AuthService.log

Correct Answer: D

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