



5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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QUESTION 1

An administrator is trying to add a public iOS application by using the App Store Search option from Workspace ONE UEM. The application this administrator is looking for is not listed.

What can be the problem?

- A. The Apple Push Notification Service (APNs) certificate is invalid.
- B. The application is not available in the selected country.
- C. The Apple Volume Purchase Program (VPP) sToken is expired.
- D. The application is free of charge.

Correct Answer: B

QUESTION 2

What can cause Device Health Attestation to fail in Workspace ONE UEM for a Windows 10 Desktop device?

- A. BitLocker status on boot is disabled.
- B. Windows Update Service is not enabled.
- C. Windows 10 does not support Device Health Attestation.
- D. A required managed app is missing.

Correct Answer: A

QUESTION 3

What are the issue severity definitions of Workspace ONE UEM when creating a support ticket?

- A. Very High, High, Medium, Low
- B. High, Medium, Low, Minor
- C. Critical, Major, Minor, Cosmetic
- D. Critical, High, Low, Cosmetic

Correct Answer: C

Reference: <https://www.vmware.com/support/policies/severity.html>

QUESTION 4



A user has connected a mobile device to a customer's Wi-Fi and they experience problems with connectivity. How should this problem be remediated?

- A. Factory reset the device and re-enroll the device.
- B. Switch from Wi-Fi to 3G/LTE.
- C. Update the mobile OS on the device if possible.
- D. Delete the intelligent HUB app from the device.

Correct Answer: C

QUESTION 5

An administrator has successfully configured the Google G-Suite integration with SEG v2 and password provision for all of the users. However, after a period of time, users receive a wrong password notification when trying to sync emails.

What can cause this issue? (Choose two.)

- A. The Google Apps Password Sync (GAPS) is enabled.
- B. The Google Apps Directory Sync (GADS) is enabled.
- C. SEG is not listening to port 443.
- D. IP Whitelist is disabled in the Google Admin Console.
- E. The service account certificate is not valid and needs to be updated on the G-Suite admin interface and uploaded to Workspace ONE UEM.

Correct Answer: AB

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1811/VMware%20Workspace%20ONE%20UEM%20Google%20Sync%20Integration%20Guide=2=CDF%20PDF=en.pdf>

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