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Implementing and Supporting Cisco Unified Contact Center Enterprise (UCCEIS)

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QUESTION 1

Refer to the exhibit.

```
Outbound Option Dialer
nodeman.exe : [REDACTED]
nmm.exe : [REDACTED]
baDialer_SIP.exe : [out9 DialerBADialer-A] [CM-A] [CTA-A] [Ports C:19 R:1 B:0] [MR-A] [SIP-A] : [REDACTED]
```

In a Cisco Unified Contact Center Enterprise 10.0 Outbound Option with SIP dialer, you check the status of the Dialer process from Diagnostic Framework Portico. What does the circled message "R" represent?

- A. customer instance name
- B. telephony port status
- C. configured ports
- D. ready ports
- E. reserved ports

Correct Answer: D

QUESTION 2

In the Cisco Unified Contact Center Enterprise solution, if the private network fails but the visible network is still operational, which statement is true?

- A. The system stops routing calls because it cannot function without a private network.
- B. The private network data is rerouted automatically over the visible network.
- C. Both call routers go active and attempt to split the system until the private network is restored.
- D. The system continues to operate but with only one call router in simplex mode.

Correct Answer: D

QUESTION 3

Using queuing at the edge with SigDigits, which option describes what "param sigdigits 3" on the bootstrap service accomplishes?



- A. Prefix three digits to the dialed number at the end.
- B. Suffix three digits to dialed number.
- C. Truncate three digits from dialed number.
- D. Consider only the first three digits from the dial number.

Correct Answer: C

QUESTION 4

Which CLI command is run on Cisco Unified Intelligence Center to check database replication?

- A. utils dbreplication status
- B. show dbreplication status
- C. utils replication status
- D. show replication status

Correct Answer: A

QUESTION 5

Which two statements about Cisco CVP Whisper Announcements are true? (Choose two.)

- A. The first number calls the ringtone service that the caller hears while the Whisper Announcement plays to the agent. The CVP default for this number is 92929292.
- B. As an option, set the dial plan with 9191*.
- C. The second number calls the Whisper Announcement itself. The CVP default for this number is 9191919100.
- D. The second number calls the Whisper Announcement itself. The CVP default for this number is 9292929200.
- E. As an option, set the dial plan with 9292*.

Correct Answer: BC

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