

500-450^{Q&As}

Implementing and Supporting Cisco Unified Contact Center Enterprise (UCCEIS)

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QUESTION 1

You have deployed a VXML application named MyVXMLApp.

Which variable name must be passed using one of the user.microapp.ToExtVXML ECC variables?

- A. appname=MyVXMLApp
- B. app=MyVXMLapp
- C. vxmlapp=MyVXMLApp
- D. application=MyVXMLApp

Correct Answer: D

QUESTION 2

With Cisco Finesse, which two options list the two commands to stop and start the Tomcat service? (Choose two.)

- A. To stop the Cisco Tomcat service, enter this CLI command: utils service stop Tomcat
- B. To start the Cisco Tomcat service, enter this CLI command: utils service start Tomcat
- C. To stop the Cisco Tomcat service, enter this CLI command: utils service start Tomcat
- D. To start the Cisco Tomcat service, enter this CLI command: utils start Cisco Tomcat
- E. To stop the Cisco Tomcat service, enter this CLI command: utils service stop Cisco Tomcat
- F. To start the Cisco Tomcat service, enter this CLI command: utils service start Cisco Tomcat

Correct Answer: EF

QUESTION 3

While a voice gateway accesses webservices elements, it times out and throws an error.badfetch event. Which two options are common ways to reduce such errors?

- A. Set FetchAudioDelay timeout
- B. Set mediafetchDelay
- C. Set FetchAudioMinimum timeout.
- D. Set mediafetchDelay timeout.

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Correct Answer: AC

QUESTION 4

Which microapps can capture DTMF from the caller in the CVP environment?

- A. Menu and Get Digits
- B. Menu, play Media, and get Digits
- C. Play Media, Get Speech, and Get Digits
- D. Get Speech, Menu, and get Digits

Correct Answer: D

QUESTION 5

Which two Cisco Unified ICM scripting nodes support dynamic setting? (Choose two.)

- A. Call Type
- B. Precision Queue
- C. Skill Group
- D. Percent Allocation

Correct Answer: AB

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