500-443^{Q&As}

Advanced Administration and Reporting of Contact Center Enterprise (CCEAAR)

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QUESTION 1

Which two roles does the CUIC play in UCCE/PCCE? (Choose two.)

A. web-based reporting platform

B. real-time data reporting

C. log collection tool for PCCE

D. completes configuration changes on PCCE

E. SSH Server for SFTP

Correct Answer: AB

QUESTION 2

What are two steps to enable database access on a CVP VXML Server to implement Database lookup using VXML? (Choose two.)

A. Clear the database for duplicates.

B. Restart the Tomcat service on SQL Server.

C. Install a compatible ODBC driver.

D. Add the JNDI Context configuration.

E. On an SQL Server, create an SQL user for JNDI reference.

Correct Answer: DE

Reference: https://www.orourke.tv/web/doku.php?id=vendors:cisco:uc:cvp:jndi-cvp#:~:text=*%20Enable%20database%20access%20on%20your,database%20connection%20to%20the%20context.

QUESTION 3

What are the two destination patterns in the ingress gateway pointing to the number a customer dials considering the SIP comprehensive call flow? (Choose two.)

A. point to CUSP ip address

B. point to CVP ip address

C. point to IOS g/ws loopback address

D. point to PG ip address

E. point to AW/HDS/DDS ip address

Correct Answer: BC

QUESTION 4

How many roles are available to be assigned to a CUIC user?

A. 5

B. 6

C. 7

D. 8

Correct Answer: C

QUESTION 5

What are two descriptions of permissions for a CUIC user or administrator? (Choose two.)

A. The initial and default super user is the System Application User who is configured during installation has permission to do everything, including creating additional super users.

B. After new super users are added to the Administration console, the super user initially created during installation can be deleted.

C. Any user assigned to the System Application User can access the administration console.

D. All of the administrative tasks of the Cisco Unified Intelligence Center solution can be administered from within OAMP.

E. The super users can manage the CUIC system like Cluster Configuration, Control Center, and Tools from any server nodes.

Correct Answer: AD

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