



37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

Which statement describe the competitive advantages of the Avaya Midsize Solution?

- A. It focuses on the customer's IT relevant needs.
- B. It is available in more deployment options than other major vendors.
- C. It supports a broader range of endpoints types.
- D. It delivers a lower total cost of ownership compared to all major vendors.

Correct Answer: B

QUESTION 2

Refer to the Scenario: IT-FAC.

**Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)**

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

For this customer, you have decided to install High Availability (HA. for the Session Border Controller for Enterprise SBCE) with 15 SIP trunks.

In addition to the hardware, which licensing is required for this solution?

- A. 30 Standard licenses; since you need to duplicate the Standard licenses for HA
- B. 15 Standard licenses; since HA is included with the Standard license
- C. 15 Standard licenses and 15 Standard HA licenses
- D. 15 Standard licenses and 15 Advanced licenses; since HA requires Advanced licenses

Correct Answer: B

QUESTION 3



Your customer wants an Avaya video conferencing solution that can integrate with IP Office. The requirement is to be able to conduct a single video conferencing with up to five additional participants to join remotely using smartphones or desktop PCs. They have two small board rooms they want to be able to join the video conference. What would be the least costly solution that will meet their requirements?

- A. A Video Collaboration Solution for IP Office XT endpoint with embedded server
- B. A Video Collaboration Solution for IP Office XT endpoint with embedded server and one IX Collaboration Unit CU360
- C. One SMB9 License for each board room and one IX Collaboration Unit CU360 In each board room
- D. One MCU9 License for each board room and one XT5000 endpoint In each board room

Correct Answer: A

QUESTION 4

Which statement is true about the various levels and the file sharing capabilities of Avaya Spaces users?

- A. Only Member level users and above can share files.
- B. Only Owner/Admin level users can share files.
- C. All levels of users can share files.
- D. File sharing is not a capability within Avaya Spaces.

Correct Answer: B

QUESTION 5

A Customer wants to clarify the maximum number of logged-in Agents in his virtualized ACCS. How many agents can be logged-in to the Agent Desktop at the same time In a High-End solution?

- A. 150
- B. 250
- C. 350
- D. 450

Correct Answer: A