



37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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QUESTION 1

A Customer wants to clarify the maximum number of logged-in Agents in his virtualized ACCS. How many agents can be logged-in to the Agent Desktop at the same time In a High-End solution?

- A. 150
- B. 250
- C. 350
- D. 450

Correct Answer: A

QUESTION 2

With the Basic level of account In Avaya Spaces, which statement about what users can do is true?

- A. They can have direct online video calling but no video conferences.
- B. They can host online video conferences with a maximum of 5 participants.
- C. They can host online video conferences with a maximum of 15 participants.
- D. They can host online voice conferences with a maximum of 15 participants.

Correct Answer: C

QUESTION 3

Your customer wants to create wallboards.

In addition to the Basic Avaya Call Reporting license, what is required to provide wallboard templates?

- A. Realtime
- B. Voice Recording Library
- C. Custom reports
- D. Agent Dashboards

Correct Answer: D

QUESTION 4



You have just completed a series of discovery conversations with a customer. To summarize the results of your conversations, what would you create to show each of the customer contacts you met with?

- A. A design diagram for each person
- B. An architectural diagram for each person
- C. A single architectural diagram
- D. A single design diagram

Correct Answer: B

QUESTION 5

The Avaya Vantage™ K155 device has a telephony form factor. What does it mean to have a telephony form factor?

- A. It does not include a camera.
- B. It does not have a touch screen.
- C. It includes traditional dial pad.
- D. It must use a corded handset.

Correct Answer: C

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