



# 37820X<sup>Q&As</sup>

37820X - Avaya Midsize Solution Design

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#### QUESTION 1

What is one of the features of the Avaya Vantage™ K165 that makes it different than the Avaya Vantage K175?

- A. It has visible mechanical buttons.
- B. It has a smaller touch screen.
- C. It does not Include a camera.
- D. It is not an all glass device.

Correct Answer: C

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#### QUESTION 2

A Customer wants to clarify the maximum number of logged-in Agents in his virtualized ACCS. How many agents can be logged-in to the Agent Desktop at the same time In a High-End solution?

- A. 150
- B. 250
- C. 350
- D. 450

Correct Answer: A

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#### QUESTION 3

Which statement describe the competitive advantages of the Avaya Midsize Solution?

- A. It focuses on the customer's IT relevant needs.
- B. It is available in more deployment options than other major vendors.
- C. It supports a broader range of endpoints types.
- D. It delivers a lower total cost of ownership compared to all major vendors.

Correct Answer: B

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#### QUESTION 4



To support cradle-to-grave reports for any call, what is the minimum IP Office configuration?

- A. Preferred Edition with VMPro
- B. Essential Edition with an external PC to run Avaya Call Reporting
- C. Essential Edition with an external PC to run Avaya Call Reporting and an IP Office CTI license
- D. Preferred Edition with VMPro and an IP Office CTI license

Correct Answer: C

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#### QUESTION 5

Which statement is true about the various levels and the file sharing capabilities of Avaya Spaces users?

- A. Only Member level users and above can share files.
- B. Only Owner/Admin level users can share files.
- C. All levels of users can share files.
- D. File sharing is not a capability within Avaya Spaces.

Correct Answer: B

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