3313^{Q&As}

3313^{Q&As}

Avaya Aura Contact Center Maintenance and Troubleshooting Exam

Pass Avaya 3313 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.passapply.com/3313.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

Instant Download After Purchase

100% Money Back Guarantee

365 Days Free Update

800,000+ Satisfied Customers

QUESTION 1

The SIP CTI link between a SIP-enabled Avaya Aura Contact Center (AACC) and Application Enablement Services (AES) employs secure communication.

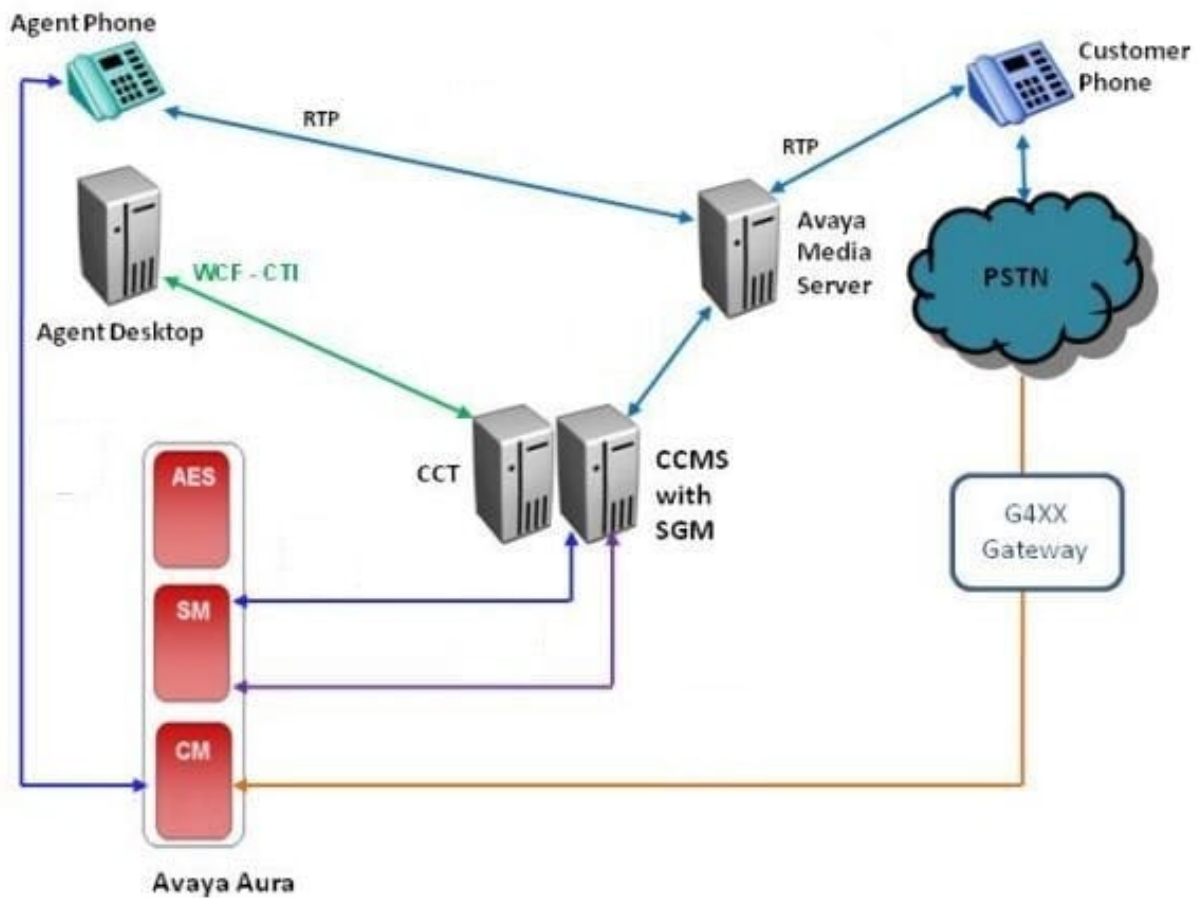Which three objectives does secure communication commonly aim to achieve? (Choose three.)

A. Authorization

B. Public Key

C. Confidentiality

D. Integrity

E. Private Key

Correct Answer: ACD

QUESTION 2

Refer to the Exhibit.

Which communication protocol is used between the Avaya Aura Session Manager (ASM) and the Avaya Aura Contact Center (AACC)?

A. AML

B. H.323

C. SIP

D. TLS

Correct Answer: D

QUESTION 3

The Avaya Grep tool is used to search log files for Call Events for a given Contact Center Call ID.

Which three types of report output does Avaya Grep generate? (Choose three.)

A. Sip Sequence Report

B. Summary Report

C. Call Properties Report

D. Summary Log file

E. Event Report

Correct Answer: ABD

QUESTION 4

Firewalls are a key part of keeping networked computers safe and secure.

Which three statements regarding Avaya Aura Contact Center (AACC) and firewalls are true? (Choose

A. Download and install Microsoft security patches to AACC servers as patches become available.

B. If required you can import an AACC Firewall Policy.

C. AACC host-based firewalls can typically cause issues unless they are properly imported.

D. With every Service Pack, AACC installs a firewall policy which opens up the ports for an AACC solution to communicate and function.

Correct Answer: ABC

QUESTION 5

The phantom Scan Utility (Pscan) is an AACC utility used to scan and perform which three tasks? (Choose three.)

A. Clear call from the utility and from Real-TIME Display Report.

B. Disconnect the call if one is present in the system.

C. View only those calls that are waiting in queue.

D. View all calls

Correct Answer: ABC

3313 Practice Test   3313 Study Guide   3313 Exam Questions