3313^{Q&As}

3313^{Q&As}

Avaya Aura Contact Center Maintenance and Troubleshooting Exam

Pass Avaya 3313 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.passapply.com/3313.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

The Alarm Monitor shows events that occur on the CCMS. Events displayed in the Alarm Monitor also appear in the Windows Event Viewer.

The Alarm Monitor automatically starts when you log into which utility?

A. Contact Center Manager Utility

B. Log Archiver Utility

C. Contact Center Server Utility

D. Process Monitor Utility

Correct Answer: A

QUESTION 2

Real displays are not being updated with data. You suspect that CCMA is not receiving real-time data from CCMS.

To verify that the Multicast transmission is being received from the CCMS you open a command prompt window and type which command?

A. rtrtrace

B. mCast.exe

C. icertdtrace

D. mRcv.exe

Correct Answer: D

Test the RSM service using the Multicast Receive utility (mRcv.exe), if you are having problems with real-time displays. The mRcv.exe utility displays statistical information according to the settings specified in a configuration tool called mRcv.ini.

https://downloads.avaya.com/css/P8/documents/100093298

QUESTION 3

In a SIP-enabled Avaya Aura Contact Center (AACC) deployment, a typical incoming call goes through the following sequence of steps:

1.

The incoming call arrives at the switch.

2.

The switch routes the call to the Contact Center Manager Server (CCMS) based on the routing plan.

What is the next step in the sequence?

A. The SIP Gateway Manager suspends the call. No audio path is established until the call is answered by an agent.

B. The call is redirected to a SIP URI on the Session Manager and an H.323 session is established.

C. The call is answered by the SIP Gateway Manager and a Real- Time Transport protocol (RTP) session is established.

D. The CCMS anchors the call on an Avaya Aura Media server conference port.

Correct Answer: C

QUESTION 4

In a SIP environment, which component of the Avaya Aura Contact Center (AACC) performs call signaling?

A. SIP Proxy Server

B. SIP Gateway Manager

C. SIP Computer Telephony Integration (CTI)

D. SIP Redirect Server

Correct Answer: A

QUESTION 5

At an elevated level, engineers have designed the architecture of SIP around four (4) varieties of components.

Which SIP entity is comprised of two sub-components, where one component initiates SIP requests and the other component responds to requests?

A. SIP Gateway

B. Back-to-Back User Agent

C. SIP Gateway Manager

D. User Agent

Correct Answer: D

[3313 PDF Dumps](#)   [3313 Practice Test](#)   [3313 Exam Questions](#)