



3309^{Q&As}

Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

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QUESTION 1

After building an Avaya Aura Experience Portal (AAEP) system you choose to install additional pack, from the Red Hat distribution media (such as mod_nss package from the Servers/Web Servers section and download updates to existing packages. You now find that you are unable to access AAEP web administration pages.

Which statement is true?

- A. Adding additional software packages not normally required by AAEP may require configuring new packages to use alternate network ports not reserved by Experience Portal.
- B. Updating existing software packages on AAEP servers to newer releases than the ones delivered by or validated by AAEP installation media is supported and will not impact AAEP operation upgrades at a later date.
- C. Adding additional software packages on the AAEP servers other than the ones delivered by or validated by AAEP Installation media is supported and will not impact AAEP operations or upgrades at a later date.
- D. You can install antivirus software on the AAEP servers. Make sure you use on-access scanning where your antivirus software runs whenever a file is changed. In addition, enable it to start scanning at the system startup by default. These features will not interfere with AAEP performance or the time that it takes for an AAEP system to come back online after a reboot.

Correct Answer: A

QUESTION 2

Which three services are registered as a part of Intelligent Customer Routing (ICR) Core installation? (Choose three)

- A. icrcca
- B. icrcore
- C. icrweb service
- D. terracottasrv
- E. tomcat

Correct Answer: BCD

QUESTION 3

Which menu provides details about the running calls being handled by Intelligent Customer Routing (ICR)?

- A. Call Center
- B. ICR Manager
- C. ICR Monitor
- D. Standard Report



Correct Answer: D

QUESTION 4

The Avaya Aura experience Portal (AAI P) system consist;; of which two major subsystems? (Choose two)

- A. Application Enablement Services (AES)
- B. Media Processing Platform (MPP)
- C. Private Brain Exchange (PBX) servers
- D. Experience Portal Manager (EPM)
- E. Avaya Media Servers (AMS)

Correct Answer: BD

QUESTION 5

A/hen configuring a scheduled report on the Avaya tie types may be selected? (Choose three)

- A. .doc (Microsoft Word)
- B. .xls (Microsoft Excel)
- C. .pdf (Portable Document Format)
- D. .jpg (Digital Image)
- E. .csv (Comma separated value)

Correct Answer: BCE

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