



3309^{Q&As}

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QUESTION 1

In preparation for upgrading an Avaya Voice Portal system to Avaya Aura Experience Portal (AAEP) 6.0, you install a new Red Hat Enterprise Server Release 6.0 32 bit on a single CPU 1.6 GHz server with 2 GB RAM. During AAEP installation you receive errors from the Prerequisite Checker.

Which two steps must you take to correct the issue-; and continue with this procedure? (Choose two)

- A. Bypass the Prerequisite Checker as it provides only a recommendation and not a requirement to run AAEP.
- B. Replace or upgrade the server with a minimum of Dual Quad Core 1.6 GHz Pentium 4 or equivalent processors.
- C. Upgrade Red Hat ELS 6.0 OS from 32 bit to 64 bit as it is able to make more efficient use of the 2 GB RAM.
- D. Upgrade the server to a minimum of 4 GB of RAM.) Upgrade the server to a minimum of 320 GB Disk, 7200 RPM.

Correct Answer: BD

QUESTION 2

You are about to install Avaya Aura Experience Portal (AAEP) on a server that already has Linux installed. Which three items should you verify before installing AAEP? (Choose three)

- A. The server has a static IP address configured
- B. The server has anti-virus software installed and running
- C. The SELinux feature is set to 'Permissive' or 'Disabled'
- D. The Linux firewall is disabled
- E. NTP is configured to synchronize the server's clock with a reliable time source

Correct Answer: ACD

QUESTION 3

After building an Avaya Aura Experience Portal (AAEP) system you choose to install additional pack, from the Red Hat distribution media (such as mod_nss package from the Servers/Web Servers section and download updates to existing packages. You now find that you are unable to access AAEP web administration pages.

Which statement is true?

- A. Adding additional software packages not normally required by AAEP may require configuring new packages to use alternate network ports not reserved by Experience Portal.
- B. Updating existing software packages on AAEP servers to newer releases than the ones delivered by or validated by AAEP installation media is supported and will not impact AAEP operation upgrades at a later date.
- C. Adding additional software packages on the AAEP servers other than the ones delivered by or validated by AAEP Installation media is supported and will not impact AAEP operations or upgrades at a later date.



D. You can install antivirus software on the AAEP servers. Make sure you use on-access scanning where your antivirus software runs whenever a file is changed. In addition, enable it to start scanning at the system startup by default. These features will not interfere with AAEP performance or the time that it takes for an AAEP system to come back online after a reboot.

Correct Answer: A

QUESTION 4

A customer has just upgraded Voice Portal 5.x to Avaya Aura Experience Portal 6.0, but the license not upgraded. What is the grace period provided by the system, for upgrading the license?

- A. 3 days
- B. 7 days
- C. 15 days
- D. 30 days

Correct Answer: D

QUESTION 5

Which menu provides details about the running calls being handled by Intelligent Customer Routing (ICR)?

- A. Call Center
- B. ICR Manager
- C. ICR Monitor
- D. Standard Report

Correct Answer: D

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