3309^{Q&As}

Avaya Aura® Experience Portal with POM Implementation and
Maintenance Exam

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QUESTION 1

A customer has installed Avaya Aura Experience Portal, but no port was specified in the configuration the WebLM server. What is the default port used by the WebLM server?

A. 443

B. 8443

C. 8080

D. 28443

Correct Answer: B

QUESTION 2

Which menu provides details about the running calls being handled by Intelligent Customer Routing R)?

A. Call Center

B. ICR Manager

C. ICR Monitor

D. Standard Report

Correct Answer: D

QUESTION 3

You have setup up an application server and installed the runtimeconfig.war. When accessing the runtimeconfig web application http: //: /runtimeconfig), you receive the following error:

org.apache, jasper.JasperException: javax.servlet.ServletException: java lang.NoClassDefFoundError:

com/avaya/runtimecommon/plat forms/Tool kit

How do you correct this Issue?

A. Re-install the runtimeconfig.war file.

B. Make sure the runtime support files are installed in the correct location.

C. Restart Avaya Aura Experience Portal.

D. Check that the Web License Manager (WebLM) is running. If not start WebLM.

Correct Answer: B

QUESTION 4

Which two statements about the "priority" of a campaign are true? (Choose two)

A. Available priorities are 1-10

B. The priority of the campaign determines the number of licenses allocated by Proactive Outreach Manager (POM) to a particular campaign during execution.

C. The priority of the campaign determines when the campaign will start.

D. Available priorities are 1-5

E. Campaign priority determines the media channels used by a campaign

Correct Answer: AB

QUESTION 5

In preparation for upgrading an Avaya Voice Portal system to Avaya Aura Experience Portal (AAI P) 6.0, you Install a new Red HAT Enterprise Server Release 6.0 32 bit on a single CPU 1.6 GHZ server with 2 GB RAM. During AAEP installation you receive errors from the Prerequisite Checker.

Which two steps must you take to correct the issue-; and continue with this procedure? (Choose two)

A. Bypass the Prerequisite Checker as it provides only a recommendation and not a requirement to run AAEP.

B. Replace or upgrade the server with a minimum of Dual Quad Core 1.6 GHz Pentium 4 or equivalent processors.

C. Upgrade Red Hat ELS 6.0 OS from 32 bit to 64 bit as it is able to make more efficient use of the 2 GB RAM.

D. Upgrade the server to a minimum of 4 GB of RAM.) Upgrade the server to a minimum of 320 GB Disk, 7200 RPM.

Correct Answer: BD

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