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Avaya Contact Recording and Avaya Quality Monitoring R12
Implementation and Maintenance Exam

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QUESTION 1

Which statement describes a part of the Avaya WFO/Framework server validation process?

A. The server group and server type are automatically detected by the SR Validator.

B. The SR Validator compares the current installation and configuration to the requirement file for that server.

C. The SR Validator attempts to fix any issues it finds.

D. All server validation information is maintained on a separate logging server.

Correct Answer: A

QUESTION 2

Which two statements describe the prerequisites for installing the Avaya WFO/Framework server? (Choose two.)

A. It is required to be installed in a workgroup without being part of customer\\'s domain.

B. It is required to be installed on the customer\\'s domain.

C. It is required to be installed with local administrator account.

D. It is required to be installed with an IMSA account.

Correct Answer: AC

QUESTION 3

Which process is designed to verify that the server has passed the prerequisites, and is ready to install?

A. SR Tool

B. WFO setup.exe

C. Cap Test

D. Avaya WFO Preinstall utility

Correct Answer: D

QUESTION 4

When an Avaya Contact Recorder (ACR) server is installed with more than one Network Interface Card (NIC), what should be set to indicate which NIC to use for audio and screen content streams?

A. General Setup > Recorder > Reply Server(s)

B. General Setup > Recorder >Key Management Server

C. General Setup > Recorder > IP address on this server to use for recordings

D. General Setup > Recorder > URL(s) of external control port(s) to connect to

Correct Answer: B

QUESTION 5

Which two servers require a License Activation Key? (Choose two.)

A. Avaya Contact Recorder Standby

B. Avaya Central Replay Server

C. Avaya Contact Recorder Slave

D. Avaya Contact Recorder Master

Correct Answer: BC