3308^{Q&As}

Avaya Contact Recording and Avaya Quality Monitoring R12
Implementation and Maintenance Exam

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QUESTION 1

Which statement describes a part of the Avaya WFO/Framework server validation process?

A. The server group and server type are automatically detected by the SR Validator.

B. The SR Validator compares the current installation and configuration to the requirement file for that server.

C. The SR Validator attempts to fix any issues it finds.

D. All server validation information is maintained on a separate logging server.

Correct Answer: A

QUESTION 2

Which procedure should be completed before upgrading an Avaya Contact Recorder (ACR) to R12?

A. Backup the ACR postgres database.

B. Start the ACR Service.

C. Apply any existing software hotfixes.

D. Backup the ACR MS SQL database.

Correct Answer: A

QUESTION 3

Using a new computer, you are trying to log into the Enterprise Manager for the Application Server.

Enterprise Manager is accessible from your old PC. When navigating to http://"frameworkserver":7001/wfo,

Internet Explorer closes with no error.

What is causing this problem?

A. You are using Internet Explorer 8

B. You are using the wrong URL

C. You don\\'t have network connectivity to the Application Server.

D. You have the pop-up blocker turned on.

Correct Answer: C

QUESTION 4

Under Avaya Workforce Optimization (WFO) Enterprise Manager, which three server roles are required for Avaya Contact Recorder (ACR) recorder? (Choose three.)

A. Replay

B. Data Connection

C. Integration Server

D. Lan Data

E. Recorder

Correct Answer: BDE

QUESTION 5

A technician is configuring the Avaya Contact Recording to work in a CS1000 environment with AST recording.

Which entry must be added in the Avaya Contact Recording properties file for this configuration to work correctly?

A. cc.v6=false

B. aacc.v6=false

C. cc.v6=true

D. aacc.v6=true

Correct Answer: B