



3203^{Q&As}

Avaya Aura Messaging Implementation and Maintenance Exam

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QUESTION 1

A technician is performing an upgrade of an Avaya Aura Messaging server from 6.0 to 6.0.1. What is the correct sequence to successfully upgrade the system?

- A. Backup the Messaging server, upgrade the System Platform software, upgrade Messaging template, apply the necessary Communication Manager (CM) service pack, and perform restore the system.
- B. Backup the Messaging server, upgrade the System Platform software, apply the necessary CM service pack, upgrade the Messaging template, and perform restore on the system.
- C. Backup the Messaging server, apply the necessary CM service pack, upgrade the System Platform software, upgrade the Messaging template, and perform restore on the system.
- D. Apply the necessary CM service pack, upgrade the System Platform software, backup the Messaging server, upgrade the Messaging template, and perform the restore on the system.

Correct Answer: A

QUESTION 2

You are working with a customer to plan their deployment of Avaya Aura Messaging. They inquire the Telephone User Interface (TUI) choices available. Which option(s) do they have available to them?

- A. Audix, Aria, and Serenade
- B. Aria only
- C. Audix and Aria only
- D. Audix only

Correct Answer: C

QUESTION 3

The installation of System Platform software has been completed on the Avaya server in preparation for the customer's installation of Avaya Aura Messaging. You have obtained the Avaya Aura Messaging Template and are ready to download the template to the server. What are three possible locations from where you can download the software to the server? (Choose Three.)

- A. The template files can be copied to an HTTP server and installed from there to the System Platform server using the URL information of the HTTP server.
- B. The template files are located on the Avaya Product Licensing and Delivery System (PLDS) Website; select the appropriate template for the site you are installing to download.
- C. The template files are located within the System Platform software on the hard drive of the system and can be loaded directly from that drive.
- D. The template files can be installed from a DVD in the DVD drive of the System Platform server. This may be a DVD.



that has been created from a previous download.

E. The template files are located on the Avaya RFA (Remote Feature Activation) Web site; select appropriate template for the site you are installing to download.

Correct Answer: ABD

QUESTION 4

How versatile is Avaya Aura Messaging Release 6.1 regarding where voice messages are stored?

- A. A user can have voice messages stored in multiple storage destinations (Avaya Message store exchange, zimbra) at the same time.
- B. An administrator can select a storage destination for the system (either Avaya Message Store, Exchange, or Zimbra) and all users will then have to use that storage destination.
- C. Users can only have voice messages stored in the Avaya Message Store.
- D. A user can have voice messages stored in either the Avaya Message Store or in one of the external storage destinations (Exchange or Zimbra) configured by the administrator.

Correct Answer: D

QUESTION 5

An Aura Messaging system has been reloaded and had a restore performed on it. Everything is working correctly except that users are having problems sending messages to voicemail boxes on remote voicemail machines. What is causing the problem?

- A. The technician performing the restore did not manually request updates from the remote machines.
- B. The remote subscriber information was not backed up prior to the reload.
- C. The Aura Messaging system is not plugged into the customer's LAN.
- D. The FQDN of the remote machine was changed so messages cannot be delivered.

Correct Answer: A

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