



3203^{Q&As}

Avaya Aura Messaging Implementation and Maintenance Exam

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QUESTION 1

The customer wants to access their voicemail through their email client. They have set up their email client with an IMAP connection to their message store. You have verified the client configuration but no one can see their voicemail in the mailbox. What is a reason for this problem?

- A. Avaya Aura Messaging can only be accessed using the Microsoft Outlook form in Microsoft Exchange.
- B. The user's Class of Service does not allow access via IMAP.
- C. The IMAP port is being blocked by the firewall.
- D. The voicemails have been listened to via the telephone user interface (TUI) and will not show in their email boxes. Only new voice mail shows up in the email interface via IMAP.

Correct Answer: B

QUESTION 2

You are completing the initial configuration of the Avaya Aura Messaging system and have added the system postmaster mailbox under the User Management menu. When you continue adding user mailboxes, you are prompted that the system postmaster mailbox has not yet been configured. Which additional steps must you complete for the messaging system to recognize and accept the postmaster mailbox you have created?

- A. The postmaster mailbox must be entered twice into the system, once as a user mailbox and once as an information mailbox.
- B. The postmaster mailbox will not be recognized until the system is rebooted.
- C. The postmaster mailbox number needs to be entered and saved in the Internet Postmaster Mailbox Number field under the Messaging System (Storage) > System Mailboxes menu.
- D. The postmaster mailbox needs to be created as a trusted server under the Server Settings (Storage) > Trusted Servers menu.

Correct Answer: C

QUESTION 3

In Avaya Aura Messaging, a toolbar is used to integrate it more closely with Microsoft Outlook. As an Exchange administrator, what are the three prerequisites you need to perform? (Choose three)

- A. Verify that Exchange has the appropriate forms folders (libraries); if it does not, create them
- B. Use Microsoft Outlook to add the voice message forms to the forms folders in Exchange.
- C. Use the Exchange management console to add the voice message forms to the forms folder in Exchange.
- D. Ensure the forms library folder has "Owner" rights under Client permissions for the account you will use to add the forms.



E. Ensure the forms library folder has "Read and execute" rights under Client Permissions, for the account that you will use to add the forms.

Correct Answer: ABD

QUESTION 4

A user was unable to login yesterday but can login today. The user does not remember the exact details but may have received a timeout or an invalid password. If the user is unable to login again, which two actions should you perform to troubleshoot this situation? (Choose two.)

- A. Open the System Management Interface and navigate to Messaging Administration > Messaging System (Storage) > User Management and review the User properties.
- B. Open the System Management Interface and navigate to Messaging Administration > Messaging System (Storage) > User Activity Log Configuration and ensure that Activity Log Enabled is set to yes.
- C. Open the System Management Interface and navigate to Diagnostics > Diagnostics (Application) and make a test call to that specific User.
- D. On the Administration menu, click Messaging > Logs > User Activity, and review the SubscriberActivity log for a specified timeframe.

Correct Answer: BD

QUESTION 5

What is true In relation to Avaya Aura Messaging system topologies?

- A. In a front- end/back end topology in which roles are split between servers, the application role the back end and the storage role is the front end.
- B. In a single server topology, the storage role integrates with the telephony server.
- C. In a decentralized topology, application servers are typically located with the sites they support.
- D. In a centralized topology, all thestorage servers in a network arelocated with the site they support.

Correct Answer: C

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