



3203^{Q&As}

Avaya Aura Messaging Implementation and Maintenance Exam

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QUESTION 1

What is Avaya's recommended order when upgrading servers in a multi-server deployment?

- A. Always upgrade the Storage server first and then the application servers.
- B. Always upgrade the application servers in the deployment first and then the other
- C. Servers can be upgraded in any sequence.
- D. All servers can be upgraded simultaneously.

Correct Answer: A

QUESTION 2

You have currently setup the dial rules on two clustered application role servers. To enable E.164 for your telephony integration, you must reconfigure your dial rules based on site definitions. What is the correct work flow?

- A. Re-enter the dial rule definitions in the SMI Sites page on the storage role server
- B. On each application role server, select "Application server based (AAM 6.0 legacy style)" as the Dial plan handling style and re enter the dial rule definitions in the System Management Interface (SMI) Sites page on the storage role server
- C. Re enter the dial rule definitions in the SMI Sites page on the storage role server and select the "Site definition based" as the Dial plan handling style on each application role server.
- D. On each application role server, select "Application server based (AAM 6.0 legacy style)" as the Dial plan handling style.

Correct Answer: C

QUESTION 3

How versatile is Avaya Aura Messaging Release 6.1 regarding where voice messages are stored?

- A. A user can have voice messages stored in multiple storage destinations (Avaya Message store exchange, zimbra at the same time.
- B. An administrator can select a storage destination for the system (either Avaya Message Store, Exchange, or Zimbra) and all users will then have to use that storage destination.
- C. Users can only have voice messages stored in the Avaya Message Store.
- D. A user can have voice messages stored in either the Avaya Message Store or in one of the external storage destinations (Exchange or Zimbra) configured by the administrator.

Correct Answer: D

**QUESTION 4**

A user is unable to listen to the voicemail on laptop when an email notification is received from the company's Avaya Aura Messaging 6.x system. What can be done to resolve this situation?

- A. Set the My Phone options in the User Preferences to "Yes with recording".
- B. Set the Email Notification options in the Class of Service (CoS) to "Yes with recording".
- C. Set the Email Notification options in the CoS to "Yes, without recording" and ask the user to check the "Include the recording" field in the Notify Me Screen of the User Preferences Application.
- D. Set the Email Notification options in the CoS to "Yes, with or without recording" and ask the user to check the "include the recording" field in the Notify Me screen of the User Preferences.

Correct Answer: D

QUESTION 5

The customer is using Microsoft Exchange Server as a storage server with Avaya Aura Messaging. How will the customer access the mailbox?

- A. using only the desk phone and Microsoft Outlook
- B. using only Microsoft Outlook
- C. using only the desk phone and mobile phone
- D. using a phone, Microsoft Outlook on the PC, Outlook Web Access from any location, and any client configured to work with the Exchange account

Correct Answer: D

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