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Avaya Aura Messaging Implementation and Maintenance Exam

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QUESTION 1

On which component is the WebLM server software installed on an Avaya Aura Messaging server?

A. System Domain (Dom0) of the System Platform host

B. Console Domain (cdom) of the System Platform host

C. Messaging Template System Management Interface (SMI)

D. WebLM is not installed on the server hardware; it Is a separate server in the customer\\'s network

Correct Answer: B

QUESTION 2

A customer has a single server configuration, whose the application role and The storage role are on the same server (as in the Single server configuration). Users are able to leave messages and retrieve well, but when they log into the mailbox it prompts, "Some features may not be available at the moment". Additionally, when they review and press 7 to delete the message, they receive the error deleting messages did not work temporarily. What are two troubleshooting checks that should be conducted? (Choose two.)

A. Verify the AxC address setting is local host IP 127.0.0.1.

B. Verify that the IMAP4 ports are enabled under Messaging System (Storage) > System Ports Access.

C. Ensure that there is an additional application server for redundancy.

D. A cache reload is recommended to ensure that the messages get flushed properly.

E. Verify the Nightly maintenance schedule in Advanced (Application) > System Operations.

Correct Answer: DE

QUESTION 3

A technician is asked to create a new caller application for a company using Aura Messaging 6.x. The technician could not get the Caller Application Editor to work on a laptop that runs 32-bit Windows Vista. How would you resolve this issue?

A. The technician needs to install the Microsoft .NET Framework 3.0 SP1, Microsoft Management Console (MMC) 3.0.

B. The technician needs to install the Microsoft .NET Framework 3.0 SP1, MMC 3.1.

C. The technician needs to install the Microsoft .NET Framework 3.5 SP1 and MMC 3.0.

D. Caller Application Editor does support Window Vista; the technician needs to upgrade to Windows7 inaddition to downloading the appropriate .NET framework and Microsoft Management Console

Correct Answer: C

QUESTION 4

The customer is using Microsoft Exchange Server as a storage server with Avaya Aura Messaging. How will the customer access the mailbox?

A. using only the desk phone and Microsoft Outlook

B. using only Microsoft Outlook

C. using only the desk phone and mobile phone

D. using a phone, Microsoft Outlook on the PC, Outlook Web Access from any location, and any client configured to work with the Exchange account

Correct Answer: D

QUESTION 5

In which screen would you look to see which Communication Manager, System Platform and Avaya Aura Messaging (AAM) service packs are currently available and active on the messaging system?

A. Open the System Management Interface and navigate to Messaging Administration > Server Maintenance > Server Configuration > Display Server configuration.

B. Open the System Management Interface and navigate to MessagingAdministration > Messaging>Reports > System Evaluation.

C. Open the cdom and navigate to ServerManagement PatchManagement > Manage.

D. Open the cdom and navigate to ServerManagement >System Configuration.

Correct Answer: C

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