



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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### QUESTION 1

A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective
- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

Correct Answer: AC

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### QUESTION 2

Avaya Communication Manager (CM) translations and data sets on saved and managed through two CM Interfaces: the System Access Terminal (SAT) and the

System Manage Interface (SMI).

Which statement states how you use these two interfaces to manager translation and data?

- A. Translations are saved at the SAT and data sets are saved from the SMI
- B. Both translations and data set can be backed up from the SAT.
- C. Data sets are saved at the SAT and translation are saved from the SMI
- D. Both translations and data sets can be saved from the SMI

Correct Answer: D

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### QUESTION 3

A subscriber is locked out of messaging system after three unsuccessful login attempts. The administrator needs to unlock the subscriber's mailbox.

Which basic parameter from the Messaging/Administration> Subscriber management > Manager > Manage > menu should the administration edit to unlock the subscriber's mailbox?

- A. Basic Information> Locked? =yes
- B. Basic Information> Locked? = no

C. Basic Information > password

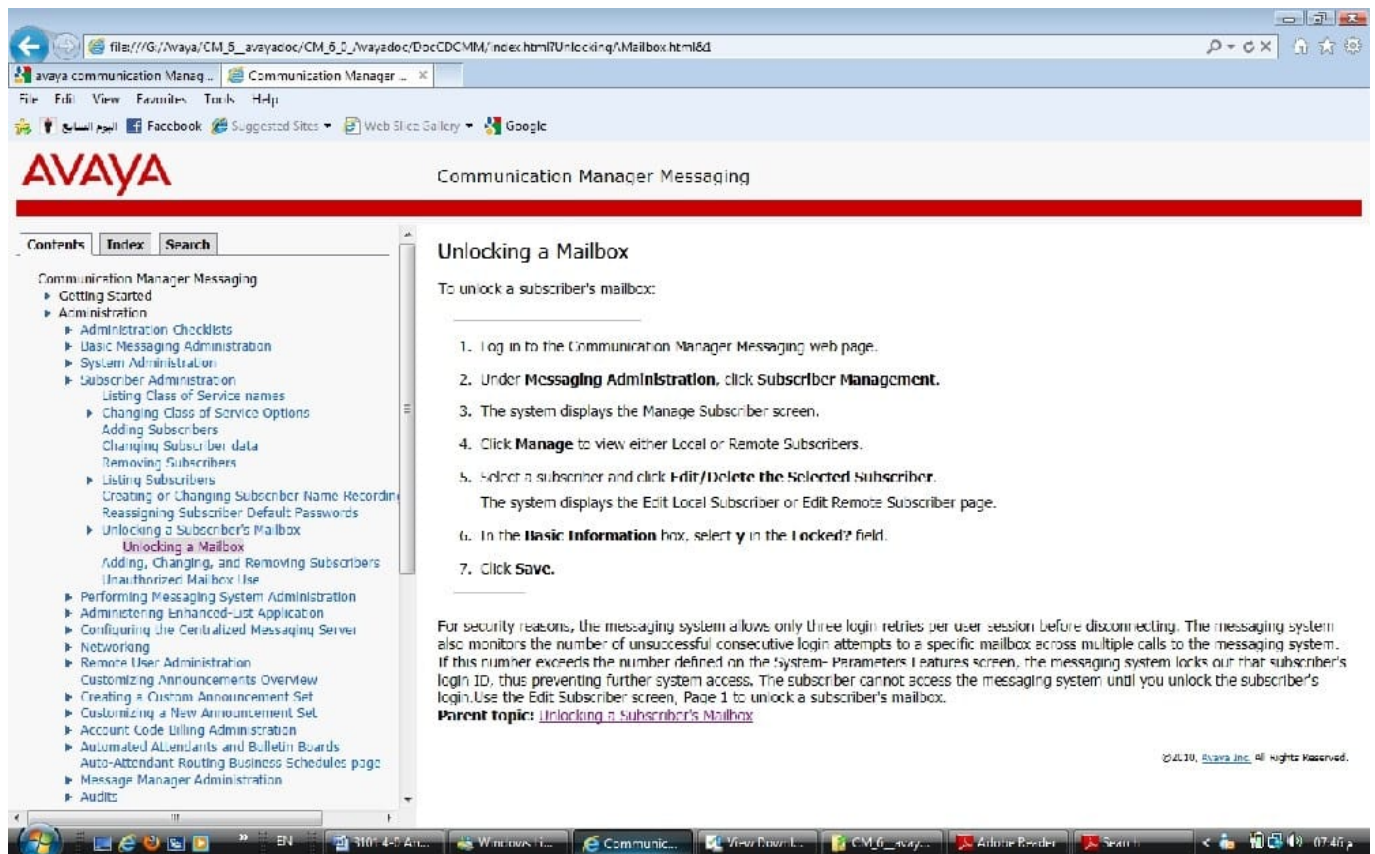
D. Custom COS Permissions> Trusted Server Access = Yes

E. Custom COS Permissions> trusted Server Access = no

Correct Answer: A

Explanation:

Reference in screenshot



#### QUESTION 4

You are configuring a subscriber's mailbox and need to enable the call answer and other standard mailbox capabilities. Which type of permission should you choose to allow both capabilities?

A. None

B. Auto-attendant

C. Bulletin-board

D. Call-answer

Correct Answer: D



### QUESTION 5

Telephone bills indicate an unusual level of usage of outbound traffic on the inbound-only trunk. Which command would you use to validate that calls are not being made on the inbound trunk group only?

- A. list trace tac
- B. List measurement route-pattern
- C. List measurements trunk-group
- D. List measurements call-rate

Correct Answer: C

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