



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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### QUESTION 1

Users at a branch office report that they can make and receive calls, but the system is behaving differently:

1. Caller ID previously displayed on incoming outside calls but does not now The name and number of the calling party displays on internal calls but is different now Users can place callers on hold, but there is no music on hold while the caller is waiting

What condition explains the system behavior?

- A. An Enterprise Survivable Server (ESS) has taken over functionality
- B. Standard Local Survivability (SLS) has taken over functionality
- C. A Local Survivable Processor (LSP) has taken over functionality
- D. The media Gateway Controller (MGC) list is not administered

Correct Answer: C

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### QUESTION 2

Avaya Communication Manager uses Network Regions for network bandwidth efficiency and to help ensure voice quality.

Which statement describes the group for which Network Regions was designed?

- A. A group of similar IP endpoints that conform to the same Dial Plan
- B. A group of similar IP endpoints using IP Media Processor (TN2302AP) or IP Media Resource 320 (TN2602AP) boards
- C. A group of similar IP endpoints that share the same VoIP and signaling resources
- D. A group of similar IP endpoints in the same branch location

Correct Answer: C

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### QUESTION 3

Which update methods would you use to perform a media gateway firmware update? .

- A. SAT with the Utility Server
- B. Branch Gateway CLI with the Utility Server
- C. Communication Manager SMI and HTTP



D. Branch Gateway CLI with TFTP server

E. Branch Gateway CLI with a HTTP server

Correct Answer: B

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#### QUESTION 4

Which linux command allows you to see what updates are currently loaded on Communication manager and CM Messaging?

A. update\_info

B. update\_display

C. update\_show

D. update\_manage

Correct Answer: A

Correct page 799 Maintenance Commands for Communication Manager, Media Gateways and Servers

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#### QUESTION 5

In Which three places can you look up the branch gateway firmware version? (Choose three)

A. System Management Interface (SMI)

B. GUI Device Manager

C. System Access Terminal (SAT)

D. Gateway command line

E. Linux command line

Correct Answer: BCD

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