



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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### QUESTION 1

Which action should be completed prior to installing a new service pack on Communication manager (CM)?

- A. Stop Cm
- B. Stop CMM if enabled
- C. Deactivate any existing service pack
- D. Do a save translation/reset system 4

Correct Answer: B

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### QUESTION 2

A subscriber is connected to the server through a LAN session and accesses the subscriber mailbox using an email client but is not able to download message on

the client computer.

(Choose Two)

- A. Trusted Server Access = yes
- B. Trusted Server Access = no
- C. MAPI Message Transfer = yes
- D. MAPI Message Transfer - no
- E. MAPI Access = yes

Correct Answer: AC

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### QUESTION 3

Which update methods would you use to perform a media gateway firmware update? .

- A. SAT with the Utility Server
- B. Branch Gateway CLI with the Utility Server
- C. Communication Manager SMI and HTTP
- D. Branch Gateway CLI with TFTP server



E. Branch Gateway CLI with a HTTP server

Correct Answer: B

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#### QUESTION 4

Telephone bills indicate an unusual level of usage of outbound traffic on the inbound-only trunk. Which command would you use to validate that calls are not being made on the inbound trunk group only?

- A. list trace tac
- B. List measurement route-pattern
- C. List measurements trunk-group
- D. List measurements call-rate

Correct Answer: C

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#### QUESTION 5

Which two SAT commands are useful in monitoring overall system performance? (Choose two)

- A. display user-profile
- B. status health
- C. monitor system
- D. list station
- E. display system-parameters maintenance

Correct Answer: BC

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