

3100^{Q&As}

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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QUESTION 1

A remote user who uses Avaya Softphone to work from home reports that the client (Desktop) application will not register. After verifying that the user has configured the softphone application to "point" to the correct IP address of a communication manager gatekeeper using administered extension, you ask if the user supplied a password when logging on. The user confirms that the password was used on each log-on attempt.

You look up the user\\'s information and note that the type field is 4620 (IP telephone) and the Security Code field is *#*.

With referent e to the scenario described in the exhibit, which form will help you diagnose the situation?

- A. feature access
- B. station
- C. coverage path
- D. remote access security
- E. class of service
- Correct Answer: B

QUESTION 2

Which users does Call Park best serve?

- A. Users who need to retrieve calls from any extension in the system
- B. Users who travel domestically using smartphones for basic communication
- C. Users who travel Internationally using smartphones for basic communication
- D. Users who need to pick up calls from their smartphones while traveling

Correct Answer: A

Reference:https://downloads.avaya.com/elmodocs2/avayaip/users/definity/def4624/6d_par k.htm

QUESTION 3

- In Communication Manager, in which way are alarms classified?
- A. By the number of times the alarms are recorded
- B. As a function of their effect on the system\\'s operation
- C. Whether the alarms are on-board or off-board
- D. By the number of errors that appear
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Correct Answer: B

Reference:http://downloads.avaya.com/css/P8/documents/100059436(p. 38, alarm levels)

QUESTION 4

Your customer does not use an AAA server. You have been asked to add four new administrative users with a new user profile that has display only access and no maintenance for the same categories as profile 20.

Which interface must be used?

A. ASA with GED1

B. ASA with terminal emulation

C. SMI

D. SMI or ASA

Correct Answer: D

QUESTION 5

When creatingon administrator account, what is the setting In the user profile that allows full access for all commands?

A. r-

B. rm

C. wm

D. rx

Correct Answer: A

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