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QUESTION 1

Which user's does Call Park best serve?

- A. users who travel domestically using smartphones for basic communication
- B. users who need to pick up calls from any extension in the system when the call is placed on hold
- C. users who travel internationally using smartphones for basic communication
- D. users who need to pick up calls from their smartphones while traveling

Correct Answer: B

QUESTION 2

There are two GUI-based access tools available: Avaya site administration (ASA) and system management interface (SMI). Which statement correctly differentiates between ASA and SMI?

- A. Both SMI and ASA can perform the same administration tasks but ASA is being replaced by SMI.
- B. Both SMI and ASA can perform the same administration tasks but SMI is for technicians and ASA is for customers.
- C. SMI provides access to less frequent administration, installation and upgrade functions, while ASA provides access to day-to-day administration functions.
- D. Old hardware and software (Pre 5.x) is administered using SMI, while current hardware and software (5.x and later) is administered using ASA.

Correct Answer: C

QUESTION 3

With respect to a Communication Manager Dial Plan, which command shows Multiple Locations enabled?

- A. Display Dial Plan Analysis
- B. Display System-Parameters Customer Options
- C. Display Dial Plan Parameters
- D. Display Customer Options

Correct Answer: C

Reference: [http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans\(page 25\)](http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans(page%2025))

QUESTION 4



AAR is used to route which type of traffic?

- A. Internal/Private Network
- B. External/Public Network
- C. Public Switched Telephone Network
- D. Internal and External Networks

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/100014097>(p. 42)

QUESTION 5

The monitor and display capacity commands can be used to get a real-time status of the system using Avaya Site Administration (ASA). Which command and tool should you use to view the current load for a specific trunk group?

- A. monitor load command using terminal emulation
- B. monitor traffic command using terminal emulation
- C. monitor traffic command using GEDI
- D. display capacity using GEDI or terminal emulation

Correct Answer: B

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