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QUESTION 1

You are adding five new digital stations in a branch office where there is a G450 media Gateway.

On which media Module do you look for available ports?

- A. MM717
- B. MM711
- C. MM712
- D. MM714

Correct Answer: C

QUESTION 2

Which statement most accurately describes the major difference between Automatic Alternative Rom (AAR) and Automatic Route Selection (ARS) in a typical installation?

- A. AAR routes calls over a public network; ARS routes calls over a private network.
- B. AAR routes calls over a private network; ARS routes calls over a public network.
- C. AAR chooses routes automatically; ARS chooses routes according to pre programmed, best-choice parameters.
- D. AAR chooses routes automatically; ARS chooses routes according to a manually administered route plan.

Correct Answer: B

QUESTION 3

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number?

User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth?

User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line?

User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.



display dialplan analysis

DIAL PLAN ANALYSIS TABLE
Location: all
Percent Fail: 0

Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type
8	1	attd	87	5	ext			
1	3	fac	88	5	ext			
2	5	ext	89	5	ext			
3	5	ext	9	5	ext			
4	5	ext	*	2	fac			
5	5	ext	#	2	fac			
6	5	ext						
7	5	ext						
88	3	dac						
81	3	dac						
82	3	dac						
83	3	dac						
84	3	dac						
85	3	dac						
86	3	dac						

With reference to the scenario described in the exhibit, which statement most accurately describes the situation?

- A. The user should have been able to complete the call as dialed
- B. The system must be re-administered to correct the situation
- C. After dialing "9" the user should have dialed more digits, then the external call would have completed
- D. The user did not dial the correct access code to make an external call

Correct Answer: D

QUESTION 4

What does the Class of Service (COS) setting control?

- A. The applications that a user can access and use
- B. The capabilities or limits of calling privileges
- C. The level of service that the user will receive
- D. The pre-defined features that a user can access and use

Correct Answer: A

Reference: http://www.globalknowledge.net/mea-shared-content/documents/645372/645385/WP_AV_Avaya_Aura_CM_COS.pdf(p. 4)

QUESTION 5

With respect to a Communication Manager Dial Plan, which command shows Multiple Locations enabled?

- A. Display Dial Plan Analysis



B. Display System-Parameters Customer Options

C. Display Dial Plan Parameters

D. Display Customer Options

Correct Answer: C

Reference:[http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans\(page 25\)](http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans(page%2025))

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