



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

Which requirement for the web browser is used for Web Voicemail access?

- A. ActiveX
- B. VoiceMail Plug-In enabled
- C. Adobe Reader installed
- D. JavaScript enabled

Correct Answer: D

QUESTION 2

In which folder on the system SD card would you place the firmware files (.bin) for an IP telephone?

- A. /temp
- B. /lvmail
- C. /dynamic
- D. /primary
- E. /backup

Correct Answer: D

QUESTION 3

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

QUESTION 4

Which statement is an example of "Top Down Troubleshooting" with an IP Phone that is not working?

- A. Listen for dial tone on the telephone, and if not heard, then check for an indicator light on the telephone's switch



port.

B. Swap out the telephone's patch cord, and if the telephone boots up, call the telephone.

C. Ping the telephone, and if successful, try to call it.

D. In the IP Office View Menu, watch the telephone to see if it downloads "46xxsettings.txt" when booting, then watch the extension in SSA when calling it.

Correct Answer: D

QUESTION 5

If ContactStore is not running on the same server as Voicemail Pro, a registry key must be set in the ContactStore server.

What does the registry key do?

A. It stores the ContactStore License in the server running ContactStore.

B. It registers ContactStore with IP Office.

C. It tells ContactStore the location of the folder shared with Voicemail Pro.

D. It provides read/write access to browser users.

Correct Answer: A

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