



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition is a software-based solution.
- B. IP Office Server Edition requires a primary and secondary server.
- C. IP Office Server Edition can be upgraded to the Select version.
- D. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- E. IP Office Server Edition must have at least one expansion system to support SIP trunks.

Correct Answer: BCD

QUESTION 2

Which two statements describe what is required to set up a Small Community Network (SCN) consisting of four IP500v2 control units? (Choose two.)

- A. The extension, user, and group numbering on each system must be unique.
- B. The user and group names on each system must be unique.
- C. Combo Cards are required in all systems.
- D. The underlying network must be configured as a flat layer 2 subnet.
- E. The total number of users within the Small Community Network must not exceed 250.

Correct Answer: AB

QUESTION 3

What do Distributed Voicemail Pro and the Central Voicemail Pro use to communicate?

- A. SCN
- B. SIP
- C. PRI
- D. RIPv2

Correct Answer: A

QUESTION 4



You have just plugged in a new IP500v2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

- A. IAH1 and LAN2 are transmitting and receiving.
- B. The device has power and passed self-test.
- C. The operating system is up, and someone is administering the system.
- D. There is a Combo Card in the chassis.

Correct Answer: A

QUESTION 5

Which statement is an example of "Top Down Troubleshooting" with an IP Phone that is not working?

- A. Listen for dial tone on the telephone, and if not heard, then check for an indicator light on the telephone's switch port.
- B. Swap out the telephone's patch cord, and if the telephone boots up, call the telephone.
- C. Ping the telephone, and if successful, try to call it.
- D. In the IP Office View Menu, watch the telephone to see if it downloads "46xxsettings.txt" when booting, then watch the extension in SSA when calling it.

Correct Answer: D

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