

# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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#### **QUESTION 1**

The modems in fax machines have trouble with VoIP. Which	product is used to overcome this	oroblem?
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- A. RFC 7832
- B. T.38
- C. X509
- D. RTP Relay

Correct Answer: B

#### **QUESTION 2**

Which application can be used to show available resources in an IP500v2?

- A. IP Office Manager
- B. Monitor
- C. DbgView
- D. System Status Application

Correct Answer: D

#### **QUESTION 3**

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

- A. Debug Manager on DTE port
- B. Debug View with default filters
- C. System Monitor with ISDN L3 filter options enabled
- D. SSA Snapshot

Correct Answer: C

#### **QUESTION 4**

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears.

What is causing this problem?



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- A. The WAN connections are down.
- B. The remotes are doing a reboot.
- C. The Unit/Broadcast address is 255.255.255.255.
- D. Your login is not correct.

Correct Answer: A

#### **QUESTION 5**

Secure Digital (SD) card commands can be invoked from which two sources? (Choose two.)

- A. One-X® Portal
- B. IP Office Manager
- C. System Status Application
- D. VoiceMail Pro Client
- E. One-X® Portal for IP Office

Correct Answer: BC

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