



# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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### QUESTION 1

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store. Which protocol must be configured in Microsoft Outlook to access their messages?

- A. POP3
- B. MAP
- C. HTTP
- D. MAPI

Correct Answer: D

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### QUESTION 2

Who is responsible for registering the system in GRT?

- A. The customer
- B. Avaya
- C. The business partner
- D. The distributor

Correct Answer: C

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### QUESTION 3

How can you find the IP address of an IP extension?

- A. Use the Extension Summary in SSA.
- B. Look on the label on the underside of all IP Phones.
- C. Use ARP from your PC.
- D. Use Monitor to reset the telephone, and watch it get a new DHCP address.

Correct Answer: AB

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### QUESTION 4

A company with 500 users has a single IP Office Server Edition providing telephony, presence and Instant Messaging, UMS, Conferencing, and Mobility support. They are buying a remote company with 400 users. They want to support all the IP Office features for everyone. To maintain Avaya support, what must be added to their server Edition?



- A. Application Server
- B. Advanced Edition
- C. IP Office 500V2
- D. VCM licenses

Correct Answer: D

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#### QUESTION 5

The modems in fax machines have trouble with VoIP. Which product is used to overcome this problem?

- A. RFC 7832
- B. T.38
- C. X509
- D. RTP Relay

Correct Answer: B

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