300-835$^{\text{Q\&As}}$

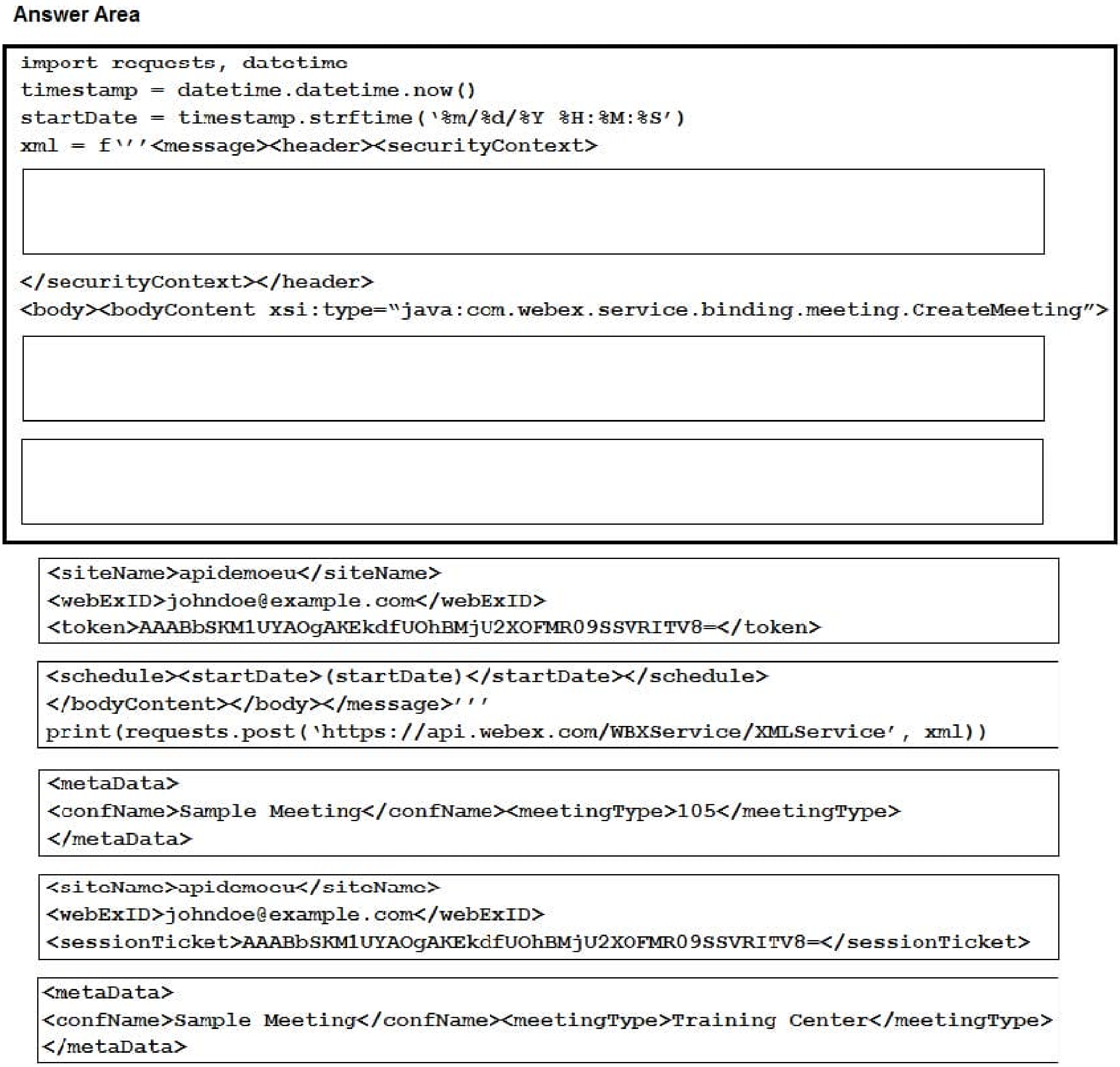
Automating Cisco Collaboration Solutions (CLAUTO)

QUESTION 1

DRAG DROP

A small Python script is constructed that creates a Webex Meeting for John Doe scheduled for the current time. Drag and drop the code snippets at the bottom onto the areas of the source code exhibit to create a program. Not all options are used.

Select and Place:



Answer Area

```
import requests, datetime
timestamp = datetime.datetime.now()
startDate = timestamp.strftime('%m/%d/%Y %H:%M:%S')
xml = f'''<message><header><securityContext>
```

```
</securityContext></header>
<body><bodyContent xsi:type="java:com.webex.service.binding.meeting.CreateMeeting">
```

```
<siteName>apidemoeu</siteName>
<webExID>johndoe@example.com</webExID>
<token>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</token>
```

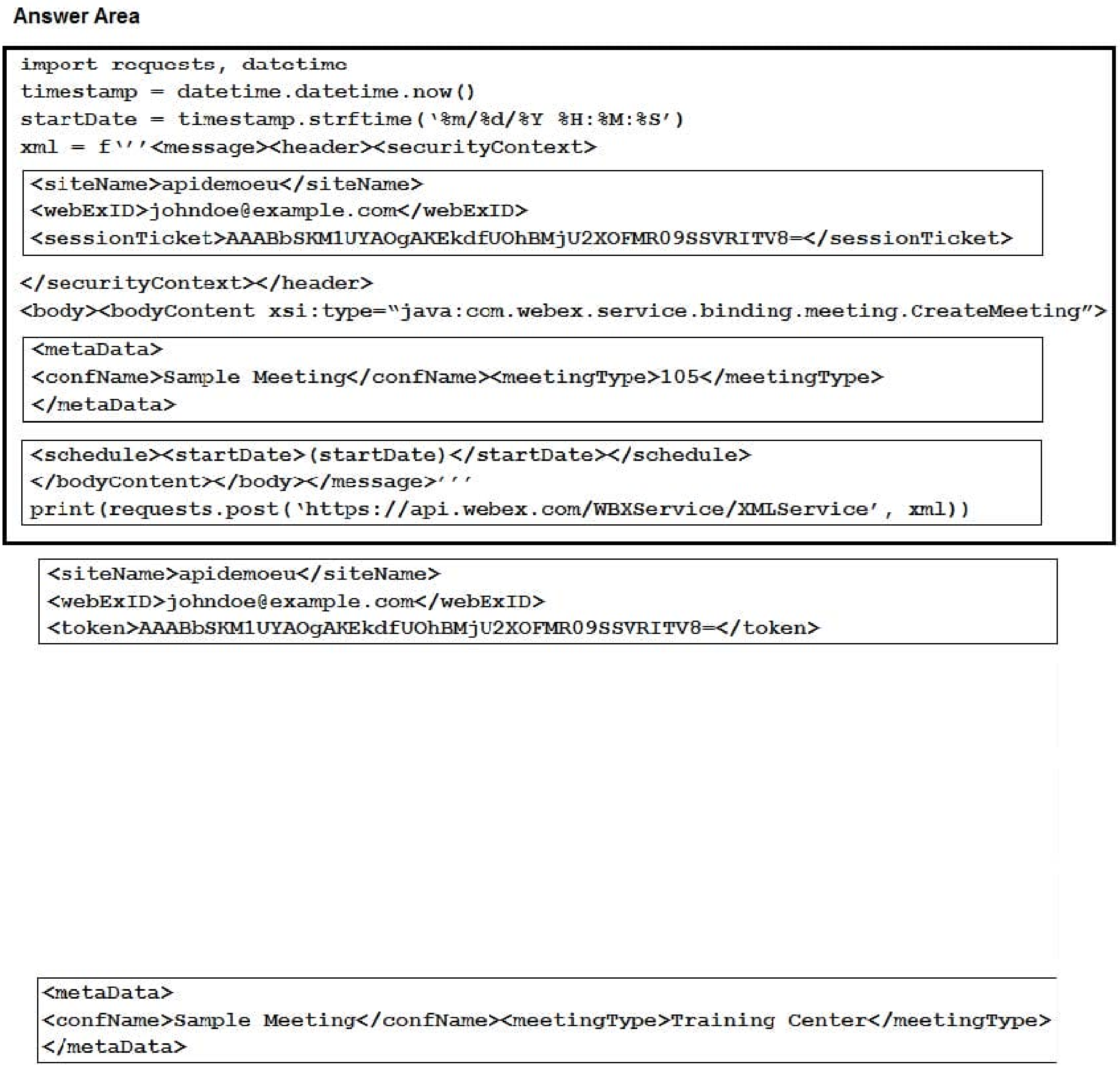
```
<schedule><startDate>{startDate}</startDate></schedule>
</bodyContent></body></message>'''
print(requests.post('https://api.webex.com/WBXService/XMLService', xml))
```

```
<metaData>
<confName>Sample Meeting</confName><meetingType>105</meetingType>
</metaData>
```

```
<siteName>apidemoeu</siteName>
<webExID>johndoe@example.com</webExID>
<sessionTicket>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</sessionTicket>
```

```
<metaData>
<confName>Sample Meeting</confName><meetingType>Training Center</meetingType>
</metaData>
```

Correct Answer:



Answer Area

```
import requests, datetime
timestamp = datetime.datetime.now()
startDate = timestamp.strftime('%m/%d/%Y %H:%M:%S')
xml = f'''<message><header><securityContext>
 <siteName>apidemoeu</siteName>
 <webExID>johndoe@example.com</webExID>
 <sessionTicket>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</sessionTicket>
</securityContext></header>
<body><bodyContent xsi:type="java:com.webex.service.binding.meeting.CreateMeeting">
 <metaData>
 <confName>Sample Meeting</confName><meetingType>105</meetingType>
 </metaData>
 <schedule><startDate>(startDate)</startDate></schedule>
 </bodyContent></body></message>'''
 print(requests.post('https://api.webex.com/WBXService/XMLService', xml))
```

```
<siteName>apidemoeu</siteName>
<webExID>johndoe@example.com</webExID>
<token>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</token>
```

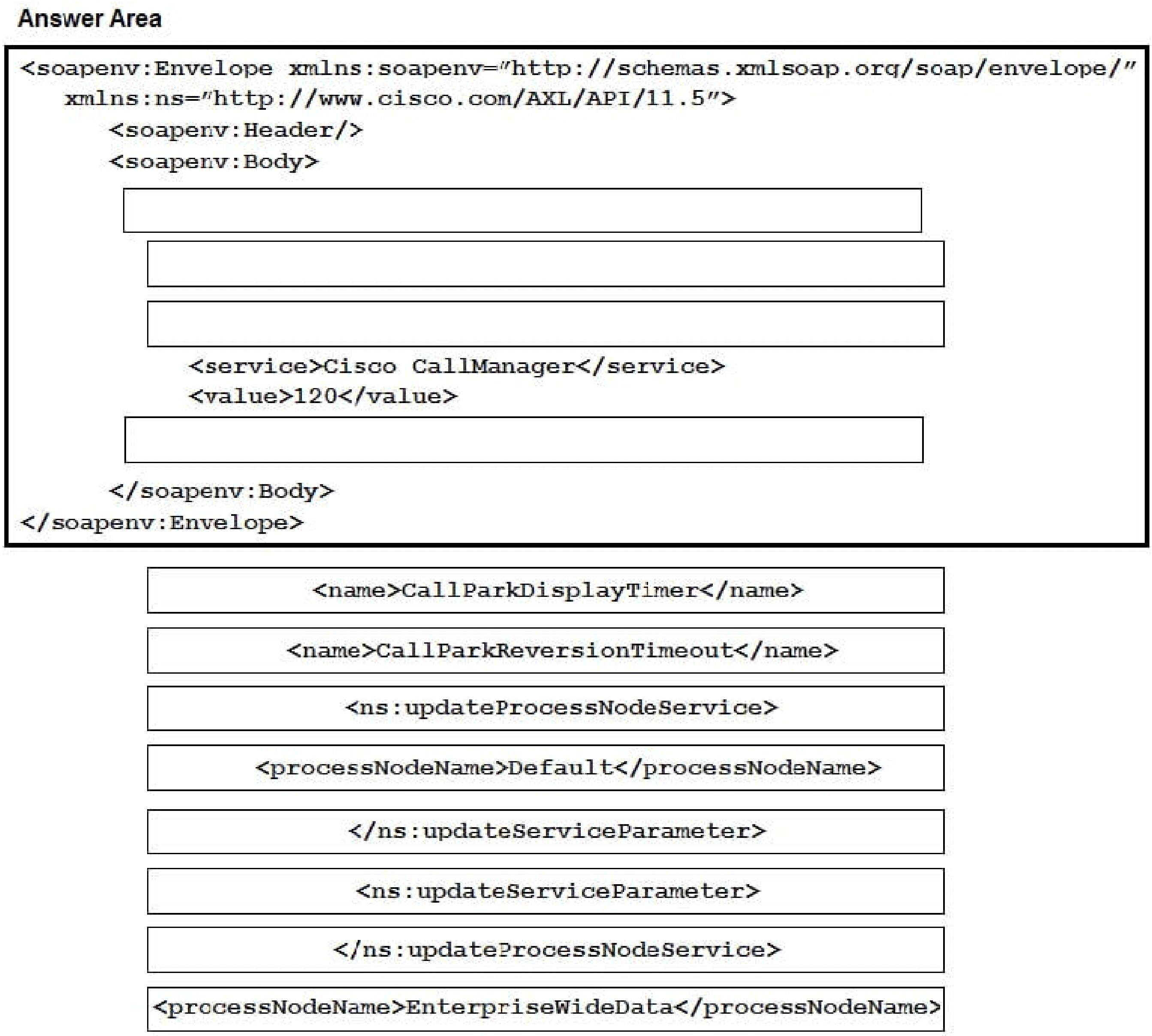
```
<metaData>
<confName>Sample Meeting</confName><meetingType>Training Center</meetingType>
</metaData>
```

QUESTION 2

DRAG DROP

Drag and drop the XML snippets onto the AXL request to build a request that sets the cluster-wide Call Park Reversion Timer to 2 minutes. Not all options are used.

Select and Place:

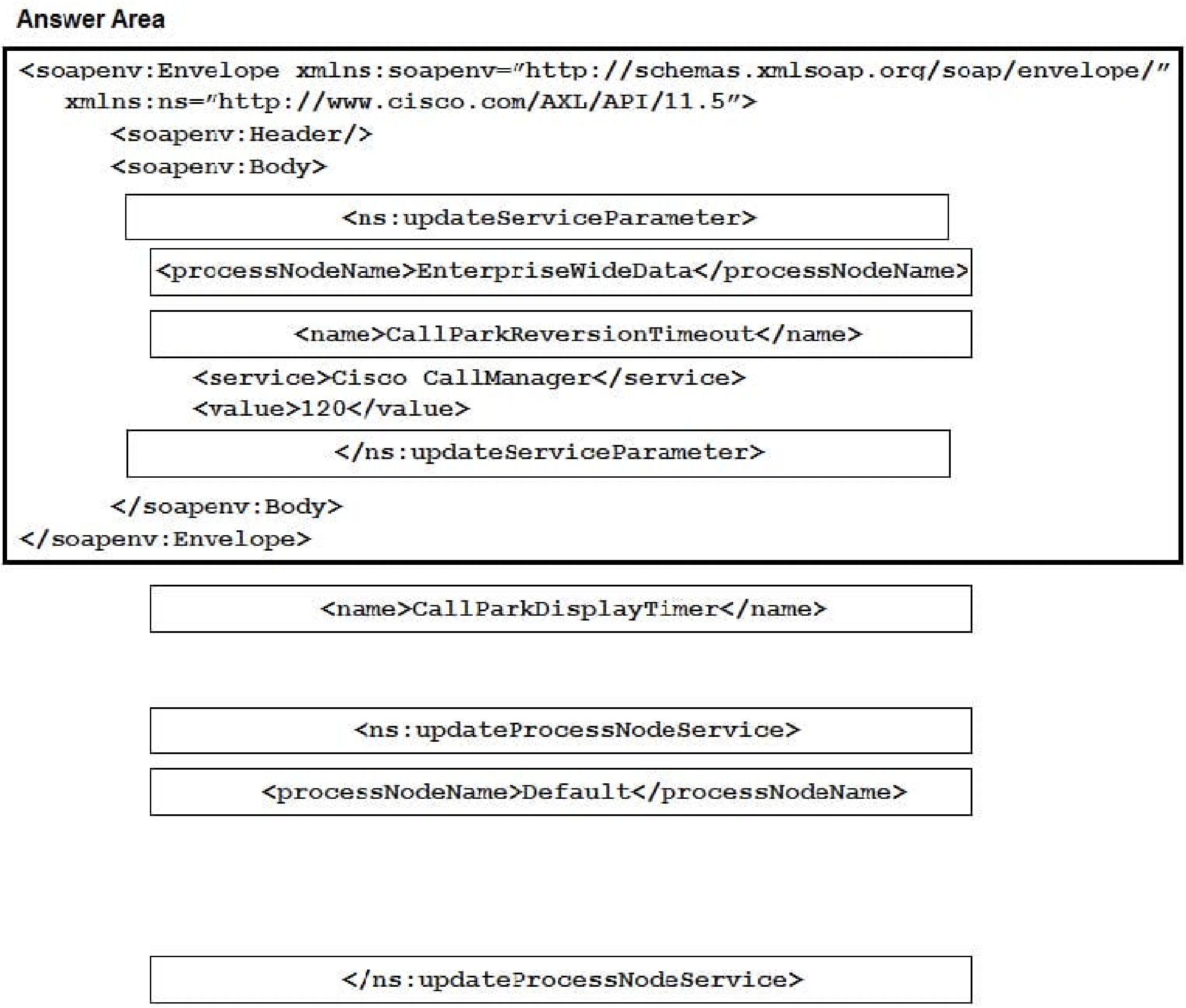


Answer Area

```
<soapenv:Envelope xmlns:soapenv=″http://schemas.xmlsoap.org/soap/envelope/″
   xmlns:ns=″http://www.cisco.com/AXL/API/11.5″>
      <soapenv:Header/>
      <soapenv:Body>



           <service>Cisco CallManager</service>
           <value>120</value>

      </soapenv:Body>
</soapenv:Envelope>
```

```
<name>CallParkDisplayTimer</name>
<name>CallParkReversionTimeout</name>
<ns:updateProcessNodeService>
<processNodeName>Default</processNodeName>
</ns:updateServiceParameter>
<ns:updateServiceParameter>
</ns:updateProcessNodeService>
<processNodeName>EnterpriseWideData</processNodeName>
```

Correct Answer:



Answer Area

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
   xmlns:ns="http://www.cisco.com/AXL/API/11.5">
      <soapenv:Header/>
      <soapenv:Body>
            <ns:updateServiceParameter>
              <processNodeName>EnterpriseWideData</processNodeName>
              <name>CallParkReversionTimeout</name>
           <service>Cisco CallManager</service>
           <value>120</value>
            </ns:updateServiceParameter>
      </soapenv:Body>
</soapenv:Envelope>
```

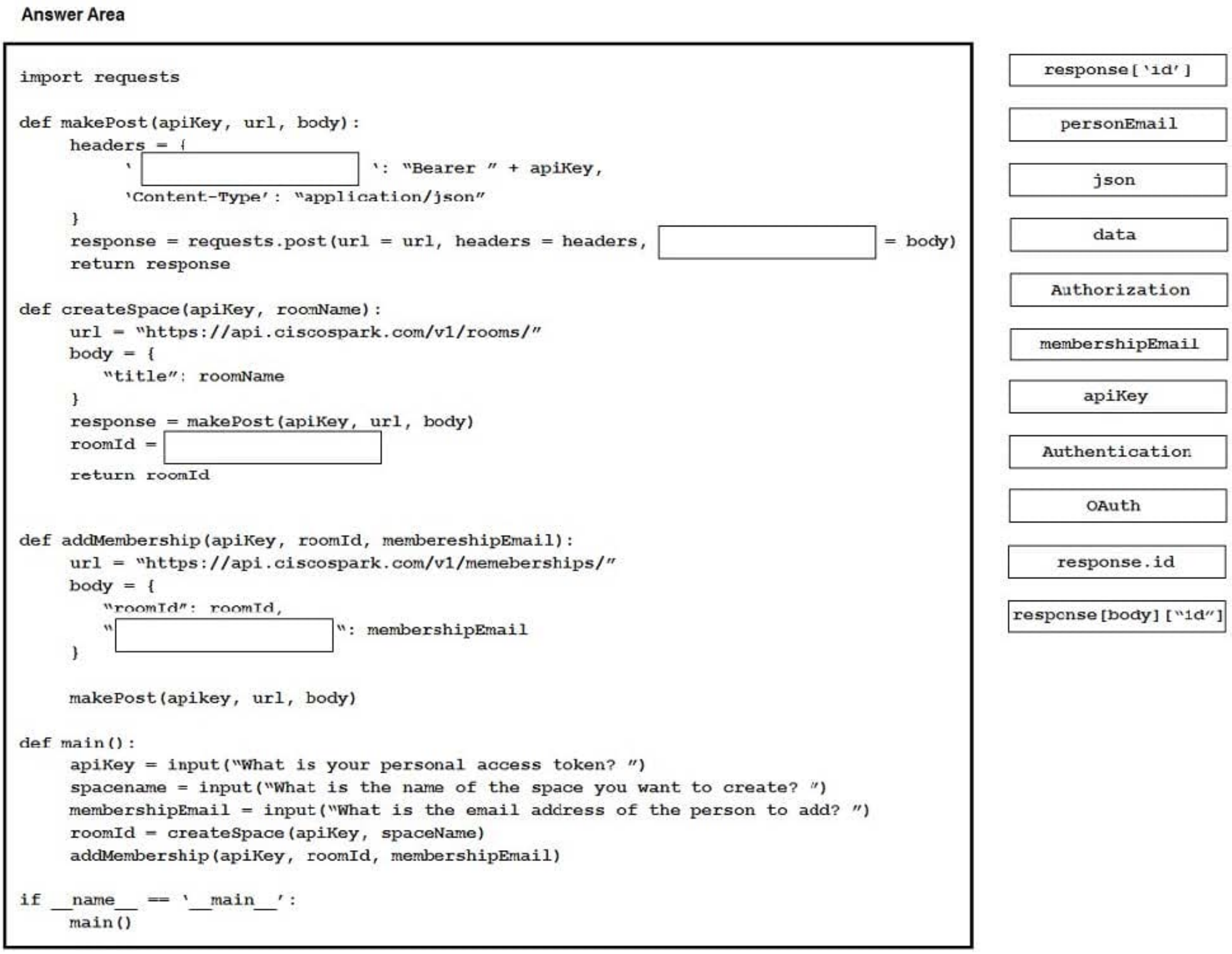
```
<name>CallParkDisplayTimer</name>

<ns:updateProcessNodeService>

<processNodeName>Default</processNodeName>

</ns:updateProcessNodeService>
```

QUESTION 3

DRAG DROP

Drag and drop the correct items from the right to complete this Python script to automate the creation of Cisco Webex Teams spaces and memberships. Not all options are used.

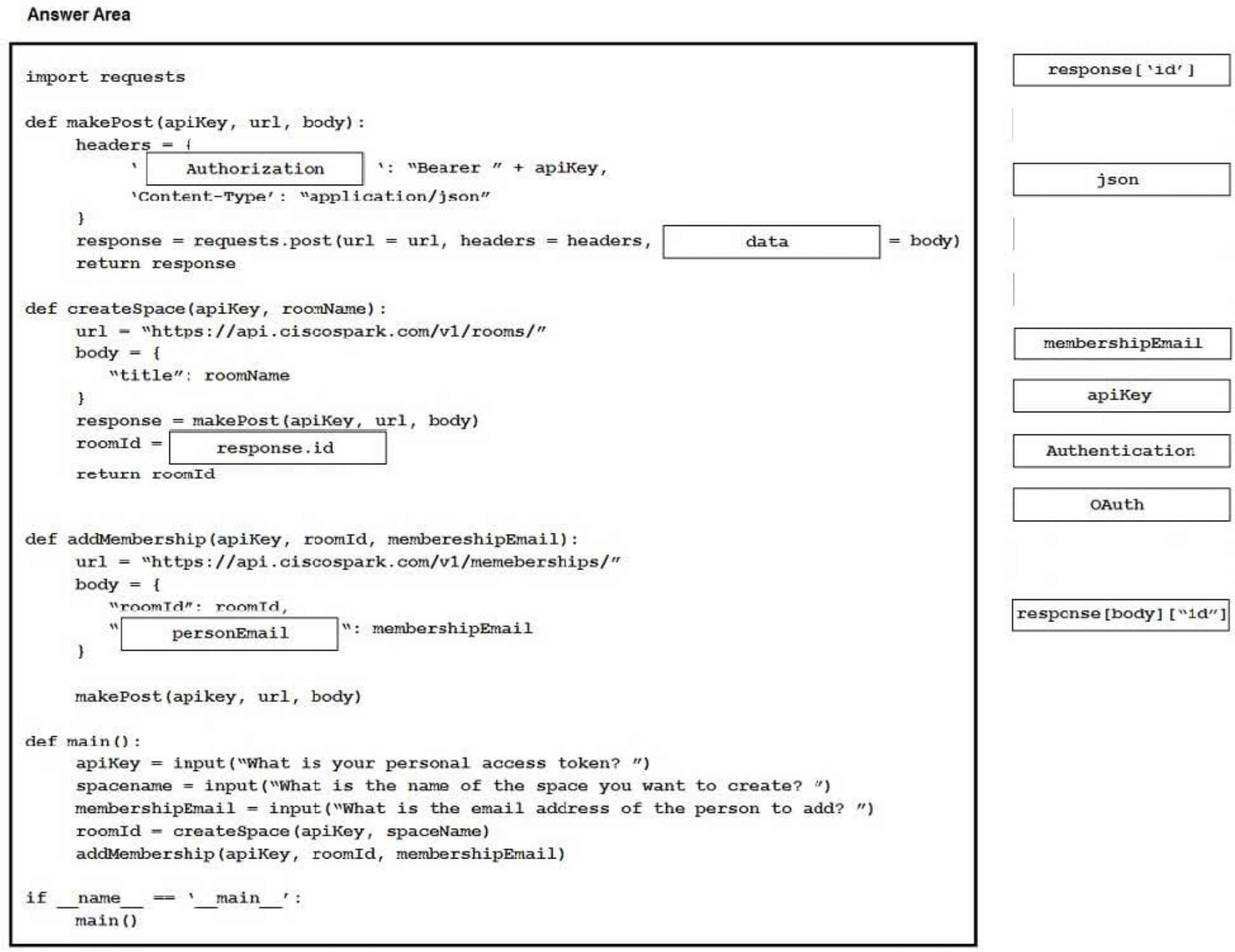
Select and Place:



Answer Area

```
import requests

def makePost(apiKey, url, body):
     headers = {
          '                    ': "Bearer " + apiKey,
          'Content-Type': "application/json"
     }
     response = requests.post(url = url, headers = headers,                     = body)
     return response

def createSpace(apiKey, roomName):
     url = "https://api.ciscospark.com/v1/rooms/"
     body = {
        "title": roomName
     }
     response = makePost(apiKey, url, body)
     roomId =
     return roomId


def addMembership(apiKey, roomId, membereshipEmail):
     url = "https://api.ciscospark.com/v1/memeberships/"
     body = {
        "roomId": roomId,
        "                    ": membershipEmail
     }

     makePost(apikey, url, body)

def main():
     apiKey = input("What is your personal access token? ")
     spacename = input("What is the name of the space you want to create? ")
     membershipEmail = input("What is the email address of the person to add? ")
     roomId = createSpace(apiKey, spaceName)
     addMembership(apiKey, roomId, membershipEmail)

if __name__ == '__main__':
     main()
```

Correct Answer:



Answer Area

```
import requests

def makePost(apiKey, url, body):
     headers = {
          ' Authorization ': "Bearer " + apiKey,
          'Content-Type': "application/json"
     }
     response = requests.post(url = url, headers = headers, data = body)
     return response

def createSpace(apiKey, roomName):
     url = "https://api.ciscospark.com/v1/rooms/"
     body = {
        "title": roomName
     }
     response = makePost(apiKey, url, body)
     roomId = response.id
     return roomId


def addMembership(apiKey, roomId, membereshipEmail):
     url = "https://api.ciscospark.com/v1/memeberships/"
     body = {
        "roomId": roomId,
        " personEmail ": membershipEmail
     }

     makePost(apikey, url, body)

def main():
     apiKey = input("What is your personal access token? ")
     spacename = input("What is the name of the space you want to create? ")
     membershipEmail = input("What is the email address of the person to add? ")
     roomId = createSpace(apiKey, spaceName)
     addMembership(apiKey, roomId, membershipEmail)

if __name__ == '__main__':
     main()
```

QUESTION 4

Using the Finesse REST APIs coupled with the Finesse notifications, which two use cases can be accomplished? (Choose two.)

A. Add video calling capabilities to an existing application such as a CRM.

B. Add outbound call capabilities to an existing application such as a CRM.

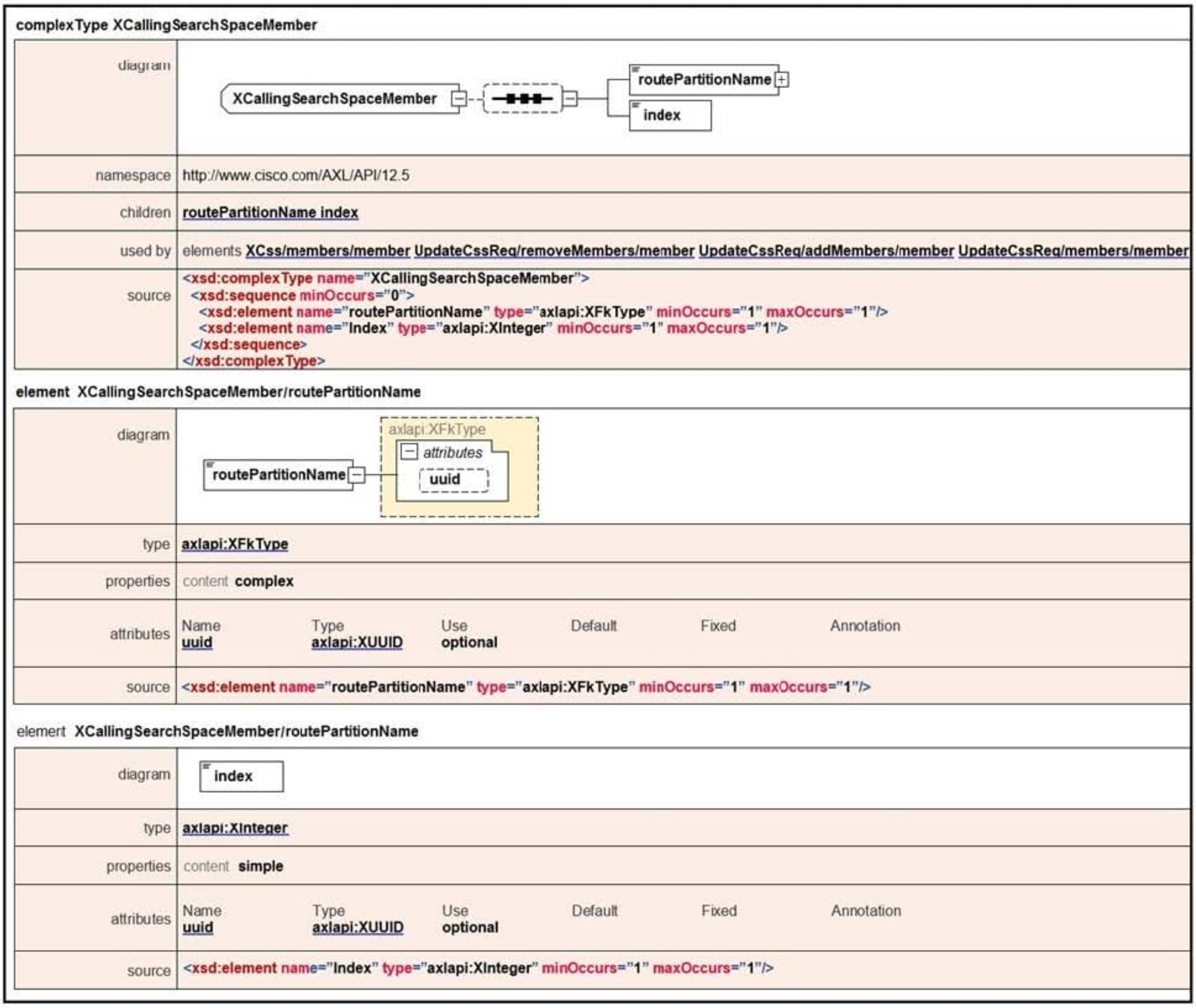
C. Develop a secure monitoring application that captures the agent\\'s states and dialog information of every agent in the contact center system.

D. Develop a fully functioning custom agent desktop that has call control, workflows, and client logging.

E. Develop a fully functioning custom agent desktop for chat, email, and SMS interactions including the content of the chat, email, and SMS.

Correct Answer: BE

QUESTION 5



complexType XCallingSearchSpaceMember

diagram	XCallingSearchSpaceMember routePartitionName index
namespace	http://www.cisco.com/AXL/API/12.5
children	routePartitionName index
used by	elements XCss/members/member UpdateCssReq/removeMembers/member UpdateCssReq/addMembers/member UpdateCssReq/members/member
source	<xsd:complexType name="XCallingSearchSpaceMember"> <xsd:sequence minOccurs="0"> <xsd:element name="routePartitionName" type="axlapi:XFkType" minOccurs="1" maxOccurs="1"/> <xsd:element name="Index" type="axlapi:XInteger" minOccurs="1" maxOccurs="1"/> </xsd:sequence> </xsd:complexType>

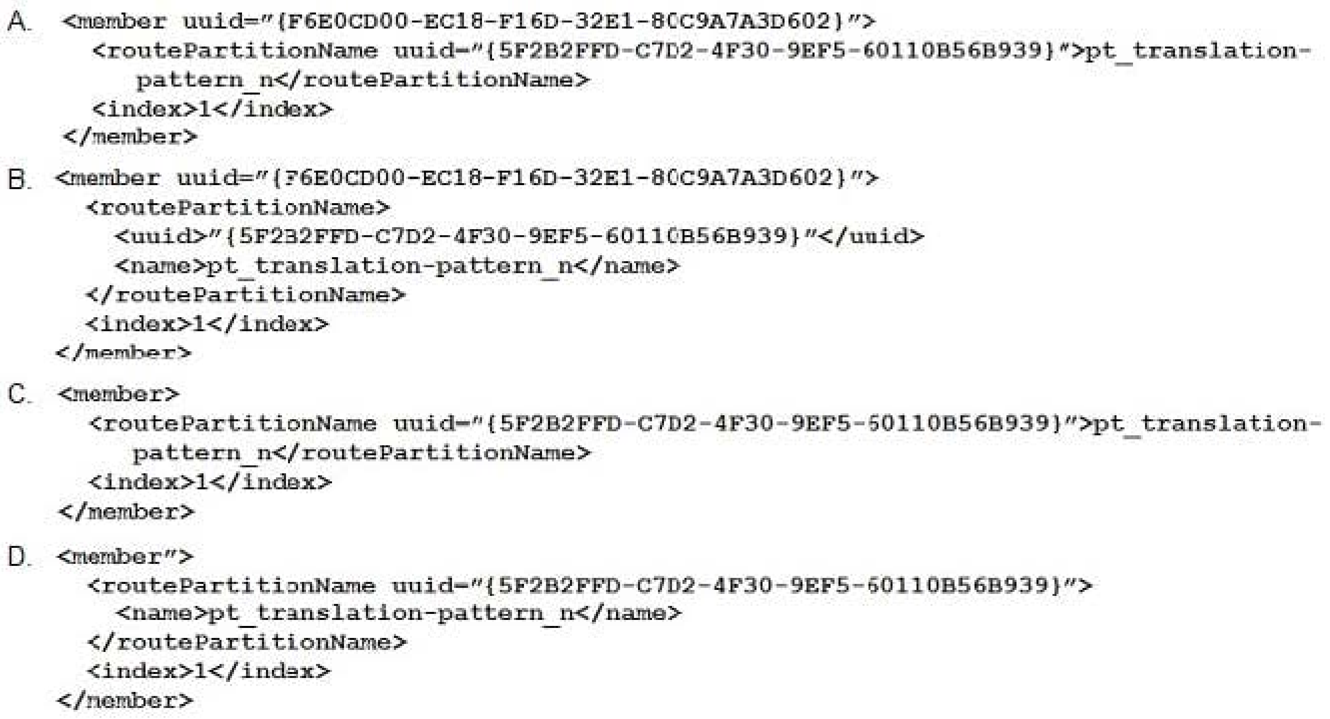
element XCallingSearchSpaceMember/rcutePartitionName

diagram	routePartitionName axlapi:XFkType attributes uuid
type	axlapi:XFkType
properties	content complex
attributes	Name Type Use Default Fixed Annotation uuid axlapi:XUUID optional
source	<xsd:element name="routePartitionName" type="axlapi:XFkType" minOccurs="1" maxOccurs="1"/>

elemert **XCallingSearchSpaceMember/routePartitionName**

diagram	index
type	axlapi:XInteger
properties	content simple
attributes	Name Type Use Default Fixed Annotation uuid axlapi:XUUID optional
source	<xsd:element name="Index" type="axlapi:XInteger" minOccurs="1" maxOccurs="1"/>

Refer to the exhibit. When a Calling Search Space is updated and a new member is added, how is a member defined?



```
A. <member uuid="{F6E0CD00-EC18-F16D-32E1-80C9A7A3D602}">
     <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">pt_translation-
        pattern_n</routePartitionName>
     <index>1</index>
   </member>
B. <member uuid="{F6E0CD00-EC18-F16D-32E1-80C9A7A3D602}">
     <routePartitionName>
       <uuid>"{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}"</uuid>
       <name>pt_translation-pattern_n</name>
     </routePartitionName>
     <index>1</index>
   </member>
C. <member>
     <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">pt_translation-
        pattern_n</routePartitionName>
     <index>1</index>
   </member>
D. <member">
     <routePartitionName uuid="{5F2B2FFD-C7D2-4F30-9EF5-60110B56B939}">
       <name>pt_translation-pattern_n</name>
     </routePartitionName>
     <index>1</index>
   </member>
```

A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: D

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