



300-820^{Q&As}

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QUESTION 1

Refer to the exhibit showing logs from the Expressway-C, a copy of the Expressway-E certificate, and the UC traversal zone configuration for the Expressway-C. An office administrator is deploying mobile and remote access and sees an issue with the UC traversal zone. The zone is showing "TLS negotiation failure".

The screenshot displays two parts of the Expressway interface. The top part shows logs for a TCP connection and a TLS negotiation error. The bottom part shows the configuration for a UC traversal zone.

Logs:

```
Module="network.tcp" Level="DEBUG": Dst-ip="10.0.101.119" Dst-port="7002" Detail="TCP Connecting"
Module="network.tcp" Level="DEBUG": Dst-ip="10.0.101.119" Dst-port="7002" Detail="TCP Connection Established"
Event="Outbound TLS Negotiation Error" Service="SIP" Src-ip="10.0.101.115" Src-port="27161" Dst-ip="10.0.101.119"
  Dst-port="7002" Detail="Peer's TLS certificate identity was unacceptable" Protocol="TLS" Common-name="10.0.101.119"
```

Certificate Details:

Valid from	Friday, October 18, 2019 ...
Valid to	Sunday, October 17, 202...
Subject	expe.pod1.local, Systems...
Public key	RSA (4096 Bits)
Public key parameters	05 00
Enhanced Key Usage	Server Authentication (1....
Subject Alternative Name	DNS Name=expe.pod1.local
Subject Key Identifier	c7b28ee75e675005198f9...

UC Traversal Zone Configuration:

Location: []

Peer 1 address: ⓘ SIP: Failed to connect to 10.0.101.119:7002 : TLS negotiation failure
[Check the certificates for the traversal connection](#)

Peer 2 address: ⓘ

Peer 3 address: ⓘ

Peer 4 address: ⓘ

Peer 5 address: ⓘ

Peer 6 address: ⓘ

What is causing this issue?

- A. The Expressway-E certificate includes the Expressway-C FQDN as a SAN entry
- B. The Expressway-C is missing the FQDN of Cisco UCM in the Common Name of its certificate
- C. In the UC Traversal Zone on the Expressway-C, the peer address is set to the IP of the Expressway-E, which is not a SAN entry in the Expressway-E certificate
- D. The Expressway-E does not have the FQDN of Cisco UCM listed as a SAN in its certificate

Correct Answer: C

QUESTION 2

When a Cisco Webex Video Mesh Node is configured for an organization, which process does the Webex Teams client



use to discover the optimal bridging resource?

- A. the lowest STUN round-trip delay to each node and cloud
- B. a reachable Video Mesh Node and then overflows to the cloud, if needed
- C. the SIP delay header during call setup
- D. an HTTPS speed and latency test to each node and the cloud

Correct Answer: B

Reference: <https://www.cisco.com/c/en/us/solutions/collateral/unified-communications/spark-hybrid-services/datasheet-c78-738153.html>

QUESTION 3

What are the steps to access the Service Setup Wizard during the first setup of the Expressway server to license the server?

- A. Factory reset the Expressway server to pass from Smart Licensing to PAK-based licensing.
- B. From the GUI of the Expressway server, go to Status> Overview> Run service setup.
- C. Factory reset the Expressway server to pass from Expressway-C to Expressway-E.
- D. From the GUI of the Expressway server, go to Maintenance> Option keys> First Setup Wizard.

Correct Answer: B

QUESTION 4

What is a benefit of Cisco Webex Messenger Cloud deployment?

- A. Cloud deployment is more secure than an on-premises deployment.
- B. There is no additional cost to use a cloud deployment.
- C. Cloud deployment allows interoperability between Cisco Jabber and Webex Teams users.
- D. Cloud deployment is faster than using an on-premises deployment.

Correct Answer: C

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/messageservice/cmgt_b_spark-hybrid-message-deployment-guide/cmgt_b_spark-hybrid-message-deployment-guide_chapter_00.html

QUESTION 5

Refer to the exhibit. The administrator attempted to log in, but Jabber clients cannot log in via mobile and remote access. How is this issue resolved?



The screenshot shows the Cisco Jabber login interface. On the left, there is a Cisco Jabber logo and a message: "Cannot find your services automatically. Click advanced settings to set up manually." Below this, the username "jabberuser@pod1.local" is entered, and a "Continue" button is visible. On the right, a list of DNS queries and responses is displayed, indicating that the system is unable to find the necessary services for the domain "pod1.local".

```
Standard query 0x2b84 SRV _cisco-uds._tcp.pod1.local
Standard query response 0x2b84 No such name SRV _cisco-uds._tcp.pod1.local SOA ad.skype.local
Standard query 0x71d9 SRV _cuplogin._tcp.pod1.local
Standard query response 0x71d9 No such name SRV _cuplogin._tcp.pod1.local SOA ad.skype.local
Standard query 0x27bb SRV _collab-edge._tls.pod1.local
Standard query response 0x27bb No such name SRV _collab-edge._tls.pod1.local SOA ad.skype.local
Standard query 0xb09e SRV _collab-edge._tls.pod1.local
Standard query response 0xb09e No such name SRV _collab-edge._tls.pod1.local SOA ad.skype.local
Standard query 0xe2b5 A pod1.local
Standard query response 0xe2b5 A pod1.local SOA ad.skype.local
Standard query 0x687e A pod1
Standard query 0x687e A pod1
Standard query 0xa661 A loginp.webexconnect.com
Standard query response 0xa661 A loginp.webexconnect.com CNAME global-cas-c63.webexconnect.com
Standard query 0xccba SRV _cisco-uds._tcp.pod1.local
Standard query response 0xccba No such name SRV _cisco-uds._tcp.pod1.local SOA ad.skype.local
Standard query 0x8530 SRV _cuplogin._tcp.pod1.local
Standard query response 0x8530 No such name SRV _cuplogin._tcp.pod1.local SOA ad.skype.local
Standard query 0xd02d SRV _collab-edge._tls.pod1.local
Standard query response 0xd02d No such name SRV _collab-edge._tls.pod1.local SOA ad.skype.local
Standard query 0x91d6 SRV _cisco-uds._tcp.pod1.local
Standard query response 0x91d6 No such name SRV _cisco-uds._tcp.pod1.local SOA ad.skype.local
Standard query 0x0648 SRV _cuplogin._tcp.pod1.local
Standard query response 0x0648 No such name SRV _cuplogin._tcp.pod1.local SOA ad.skype.local
Standard query 0xb4fa SRV _cisco-uds._tcp.pod1.local
Standard query response 0xb4fa No such name SRV _cisco-uds._tcp.pod1.local SOA ad.skype.local
Standard query 0x5299 SRV _cuplogin._tcp.pod1.local
Standard query response 0x5299 No such name SRV _cuplogin._tcp.pod1.local SOA ad.skype.local
```

- A. Skype for Business mode must be disabled on the DNS server because it conflicts with Jabber login requirements.
- B. The domain pod1.local must be deprovisioned from the Webex cloud for Jabber logins.
- C. A DNS SRV record must be created for _collab-edge._tls.pod1.local that points to the Expressway-E.
- D. The username jabberuser@pod1.local is invalid. The user should instead sign-in simply as jabberuser.

Correct Answer: C

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