



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

- A. System > LDAP > LDAP Directory
- B. System > Geolocation Configuration
- C. System > Presence Redundancy Groups
- D. System > Server

Correct Answer: C

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html#anc4>

QUESTION 2

Refer to the exhibit.

```
cm_xmpp_fed: b4291b90| INFO | XMPPServerOutDir: Could not resolve 'jabber.example.com' using SRV _jabber._tcp. Failing the outbound connection.
```

An administrator is troubleshooting an issue with XMPP Federation between two, eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s).

How many nodes must be selected to publish?

- A. 1
- B. 5
- C. 10
- D. 20

Correct Answer: A

QUESTION 3

Refer to the exhibit



An engineer is troubleshooting a Cisco Jabber issue in Cisco UCM and validates that these configurations are correctly configured

1.

Cisco UCM Service discovery

2.

Cisco UCM User authentication SOAP login

Which protocol interactions between Cisco UCM and the Cisco IM and Presence servers must be validated next?

A. LDAP

B. XMPP

C. SCCP

D. SAML

Correct Answer: A



QUESTION 4

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster with the server Recovery manager set to defaults. The engineer notices that the user is still assigned to the secondary server. Which action resolves this issue?

- A. Select the Fallback button under Presence Redundancy Group Configuration
- B. Wait for 30 minutes for automatic fallback to occur
- C. Modify the DNS SRV records to point back to the primary server
- D. Restart the services on the primary server

Correct Answer: A

QUESTION 5

When Cisco IM and Presence is configured to use automatic fallback, how long does the Server Recovery Manager service wait for a failed service/server to remain active before an automatic fallback is initiated?

- A. 10 minutes
- B. 20 minutes
- C. 30 minutes
- D. 1 hour

Correct Answer: C

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

Automatic Fallback

Automatic fallback takes place when the server monitors the services and the Server Recovery Manager(SRM) service will automatically fallback users to their homed nodes. The key in this configuration is that the Server Recovery Manager (SRM) service will wait 30 minutes for a failed service/server to remain active before an automatic fallback is initiated. Once this 30 minute up time is established, user sessions are moved back to their homed nodes. The Jabber client will apply the re-log in upper and lower limits for the fallback. Automatic fallback is not the default configuration, but it can be enabled. To enable automatic fallback, change the Enable Automatic Fallback parameter in the Server Recovery Manager Service Parameters to value True.

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