



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

Which SSO authentication method requires no action from the user when the session token times out?

- A. web form
- B. smart card
- C. external database
- D. local authentication

Correct Answer: A

QUESTION 2

A collaboration engineer configured high availability for Cisco IM and Presence service. The engineer wants to ensure that client failovers do not disrupt other users on the secondary node.

What must the engineer configure to accomplish this goal?

- A. "Maximum Requests Per Child" on the SIP Proxy service
- B. "Maximum database requests to allow" on the XCP Router service
- C. "EWS Status Frequency" on the Presence Engine service
- D. "CUPC 8.5 And Higher -Re-Login Limits" on the Server Recovery Manager service

Correct Answer: D

QUESTION 3

An end user opened a ticket, stating that before logging in to Jabber for Windows, a warning is displayed that a server certificate has expired. Which two certificates must be verified on the Cisco Unified Communications Manager and IMandP deployment? (Choose two.)

- A. capf on Cisco Unified CM
- B. cup-xmpp on IMandP
- C. callmanager on Cisco Unified CM
- D. tomcat on Cisco Unified CM
- E. cup on IMandP

Correct Answer: BD



Explanation: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-presence/116917-technote-certificate-00.html>

QUESTION 4

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. while logged into IM and Presence server Administration, go to '\\Messaging\\', then Settings", and check the checkbox for the '\\Enable persistent chat for mobile" field
- B. add the false line to the Jabber configuration file that is used by all Jabber devices
- C. add the true line to the Jabber configuration rule that is used by mobile devices
- D. add "Enable_Persistent_Chat\\" in the "Cisco Support Field\\" on the Jabber for mobile device configuration page on Cisco UCM

Correct Answer: B

QUESTION 5

DRAG DROP

Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

Select and Place:

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

Correct Answer:



	The client attempts to access a resource.
	The service provider redirects the client to the IdP.
	The client sends an authentication request to an IdP.
	The IdP authenticates the client by using a signed response.
	The client sends a signed response to the service provider.

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_5_1/cucm_b_saml-ssso-deployment-guide-12_5/cucm_b_saml-ssso-deployment-guide-12_5_chapter_01.html

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