



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows clients. Users in a new branch location report that "\\cannot locate server" is displayed when they launch the client. When the engineer manually configures the server settings on a client, the client logs in successfully. The Cisco IM and Presence servers are located across the WAN at the corporate HQ.

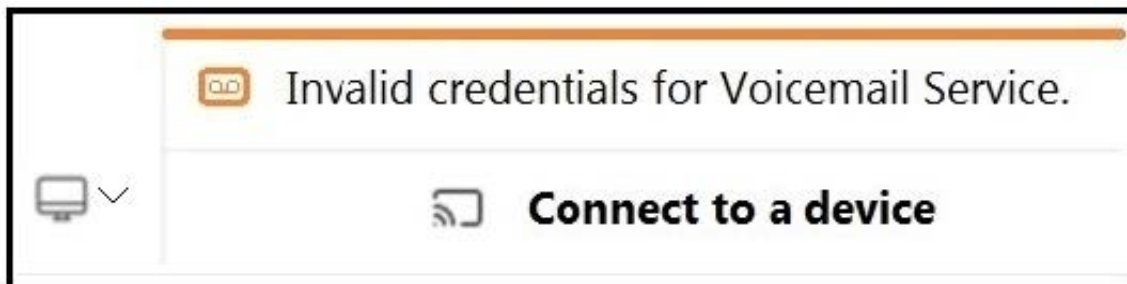
Which action resolves the issue?

- A. Reinstall the Jabber clients with UPN_DISCOVERY_ENABLED=false
- B. Add a firewall rule to allow TCP/8443 from the branch to HQ
- C. Add a _collab-edge _Us.company.com SRV record to the branch DNS server
- D. Add a _cisco-uds_tcp company.com SRV record to the branch DNS server

Correct Answer: D

QUESTION 2

Refer to the exhibit.



A Jabber user is unable to access voicemail. During troubleshooting, an administrator captures this screenshot. What are the two ways to resolve this issue? (Choose two.)

- A. Ask the user to click on the "Connect to a device" button and use the correct username and password.
- B. Ensure the user is not locally created on Cisco Unity Connection with a password expiring separately from the password that is used for Jabber.
- C. Make sure the Jabber service profile created in Cisco UCM contains Unity Connection UC service with a voicemail server configured.
- D. Ask an administrator to create an account for this user in Cisco Unity Connection but remove the Unity Connection UC service from the Cisco UCM Jabber service profile. Check if "OAuth with Refresh Login Flow" is enabled on Cisco Unity Connection but disabled in Cisco UCM.

Correct Answer: AB



QUESTION 3

A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. CCMCIP=10.10.10.99
- B. CUP_ADDRESS=10.10.10.98
- C. CTI=10.10.10.97
- D. REGISTRATION_SERVER=CUCM
- E. EXCLUDED_SERVICES=Webex

Correct Answer: BD

QUESTION 4

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

- A. Cisco Tomcat
- B. Cisco Sync Agent
- C. Cisco DirSync
- D. Cisco RIS Data Collector

Correct Answer: C

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

QUESTION 5

Refer to the exhibit.

```
se-10-0-0-0# show ccn subsystem sip

SIP Gateway: 172.19.167.208
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nfe
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target is ringing. Which transfer-mode command completes the configuration?

- A. attended



B. blind refer

C. semi-attended

D. Wind bye-also

Correct Answer: C

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