



# 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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### QUESTION 1

Users report that they are unable to check voicemail. and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP

Which action should be taken to resolve this issue?

- A. Verify registration of the CTI ports.
- B. Verify OPTIONS Ping in the SIP trunk profile.
- C. Verify voicemail SIP trunk in the route list.
- D. Verify Calling Search Space in the Directory Number setting.

Correct Answer: D

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### QUESTION 2

Users on Cisco.com experience issues while using Cisco Jabber, and the error "\\Cannot communicate with the server" appears. An engineer checks the logs for the Jabber client and discovers the error "LERR\_JABBER\_AUTH : Authentication error with server e.g. resource bind, TLS, create a session or SASL error. What should be checked to resolve this issue?

- A. if the LDAP server is reachable and if port 443 is open
- B. if cup-xmpp certificates are valid and if port 8443 is open
- C. if the cup-xmpp certificates are valid and if port 5222 is open
- D. if the LDAP server is reachable and if port 5222 is open

Correct Answer: C

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### QUESTION 3

Which two SSO features are true? (Choose two.)

- A. allows Jabber to use LDAP directory services for contact imports
- B. allows LDAP user import on Cisco Unified Communications Manager
- C. improves productivity by reducing time spent re-entering credentials for the same identity
- D. transfers the authentication from the system that hosts the applications to a third-party system
- E. reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

Correct Answer: CD

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Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/SAML\\_SSO\\_deployment\\_guide/11\\_0\\_1/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide-1101/CUCM\\_BK\\_SF9D0502\\_00\\_saml-ss0-deployment-guide11\\_chapter\\_01.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/11_0_1/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide-1101/CUCM_BK_SF9D0502_00_saml-ss0-deployment-guide11_chapter_01.html)

#### QUESTION 4

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation. Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Policy (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-Group).identity -ExtendedRights Receive-As
- ☐ Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -User (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As

A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: D

#### QUESTION 5

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

A. Greetings

B. Transfer Rules

C. Caller Input

D. Message Settings

Correct Answer: C