



# 300-370<sup>Q&As</sup>

Troubleshooting Cisco Wireless Enterprise Networks

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### QUESTION 1

Refer to the exhibit.

```
Packet Number: 104
Flags: 0x00000000
Status: 0x00000001
Packet Length: 281
Timestamp: 15:22:51.446693700 09/22/2014
Data Rate: 48 24.0 Mbps
Channel: 149 5745MHz 802.11a
Signal Level: 74%
Signal dBm: -21
Noise Level: 71%
Noise dBm: -92
[0-23] 802.11 MAC Header Version=0 Type=X00 Management SubType=X1000 Beacon Duration=0 Microseconds Destination
802.11 Management - Beacon
Beacon Timestamp: 2993897478 Microseconds [24-31]
Beacon Interval: 102 Time Units (104 Milliseconds) (448 Microseconds) [32-33]
Capability Info=X000100000000000001
SSID ID=0 SSID Len=3 SSID=ABC
Rates= ID=1 Rates: Len=4 Rate=24.0 Mbps Rate=36.0 Mbps Rate=48.0 Mbps Rate=54.0 Mbps
TIM ID=5 TIM: Len=7 DTIM Count=0 DTIM Period=3 BMAP Control=X00000000 Part Virt Bmap=0x02000000
Country ID=7 Country Len=18 Country Code=AU Environment=0x20 Any Starting Channel=36 Number of Channels=4 Max I
QBSS ID=11 QBSS: Len=5 Station Count=1 Channel Utilization=3 % Avail Admission Capacity=23437
HT Cap ID=45 HT Cap: Len=26
HT Info ID=61 HT Info: Len=22 Primary Channel=149
Extended Capabilities ID=127 Extended Capabilities Len=8
Cisco Proprietary ID=133 Cisco Proprietary Len=30 OUI=00-00-8F Raytheon Value=0x003F00FF035900 AP Name=TEST-AP
ID=150 Len=6 OUI=00-40-96 Cisco Systems Data=(3 bytes)
VHT Capabilities element ID=191 VHT Capabilities element Len=12
VHT Operation element ID=192 VHT Operation element Len=5
VHT Transmit Power Envelope ID=195 VHT Transmit Power Envelope Len=4 Local Maximum Transmit Power For 20 MHz=
WMM ID=221 WMM Len=24 OUI=00-50-F2 MICROSOFT CORP. OUI Type=2 OUI SubType=1 Parameter Element Version=1
Vendor Specific ID=221 Vendor Specific Len=6 OUI=00-40-96 Cisco Systems Data=(3 bytes)
Vendor Specific ID=221 Vendor Specific Len=5 OUI=00-40-96 Cisco Systems Version=3 CCX Version=5
Vendor Specific ID=221 Vendor Specific Len=5 OUI=00-40-96 Cisco Systems Data=(2 bytes)
Vendor Specific ID=221 Vendor Specific Len=8 OUI=00-40-96 Cisco Systems Data=(5 bytes)
```

What is the highest mandatory rate in Mbps configured for the AP?

- A. 54
- B. 36
- C. 24
- D. 48

Correct Answer: C

### QUESTION 2

An engineer is troubleshooting a DHCP configuration that is being used to discover two WLCs with the IP addresses of 192.168.10.10 and 192.168.10.11. Which string is used for configuration?

- A. option 80 hex f108.c0a8.0a0a.c0a8.0a0b
- B. option 60 ip 192.168.10.10 192.168.10.11
- C. option 43 ip f108.c0a8.0a0a.c0a8.0a0b



D. option 43 hex f108.c0a8.0a0a.c0a0b

Correct Answer: D

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### QUESTION 3

A wireless user is experiencing connectivity issues with their Mac OS laptop. If the Mac is exhibiting the behavior of a "sticky client," how can the tech verify which AP the user is currently connected to?

- A. Hold shift while clicking the wireless icon.
- B. Hold option while clicking the wireless icon.
- C. Hold control while clicking the wireless icon.
- D. Hold command while clicking the wireless icon.

Correct Answer: B

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### QUESTION 4

A client is failing EAP authentication and a debug shows that the server is sending an Access-Reject message. Which action must you take to resolve authentication?

- A. Verify that the Validate server certificate on the client is disabled.
- B. Verify that the client certificates are from the proper CA and server certificate.
- C. Verify that the client server certificate has the proper Windows OIDs.
- D. Verify that the user account is the same in the client certificate.
- E. Verify that the user is using the same password that is on the server.

Correct Answer: B

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### QUESTION 5

Refer to the exhibit.



	General	Credentials	Interfaces	High Availability	Inventory	Advanced
	Name		Management IP Address (Ipv4/Ipv6)			
Primary Controller	WLC-Primary		192.168.1.11			
Secondary Controller	WLC-Secondary		10.42.98.11			
Tertiary Controller						
AP Failover Priority	Low					

An engineer has determined that during a recent controller failure, some access points did not fail over to their secondary controller, which has sufficient licenses for all APs. The controllers are not in a mobility group, but have A records for their hostnames in DNS.

Using these high availability settings, which option is the most likely cause of this issue?

- A. The AP failover priority was not set high enough.
- B. The controllers must be in the same mobility group.
- C. DNS hostnames are required to be FQDN.
- D. The secondary controller IP address is incorrect.

Correct Answer: A

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