



# 300-370<sup>Q&As</sup>

Troubleshooting Cisco Wireless Enterprise Networks

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### QUESTION 1

A mobile workstation in a factory contains an AP that is configured as a workgroup bridge. When the workstation moves, it loses connectivity and disrupts operation. What can the engineer implement to minimize roaming problems?

- A. Use 802.1X authentication.
- B. Use Cisco Centralized Key Management for fast roaming.
- C. Use AES for encryption.
- D. Use the mobile station command.

Correct Answer: B

### QUESTION 2

Which modulation, which was introduced in 802.11ac standard, influences end-user experience by providing the highest data rates and throughput?

- A. 256 QAM
- B. QPSK
- C. 16 QAM
- D. 64 QAM

Correct Answer: A

### QUESTION 3

Refer to the exhibit.

```
Thu Aug 1 16:23:27 2013 AP with MAC bb:1f:11:1f:1d:3f (APbb1f.111f.1d3f) is unknown.
Thu Aug 1 16:23:27 2013 AP Associated. Base Radio MAC: bb:1f:11:1f:1d:3f
Thu Aug 1 16:23:13 2013 AP Disassociated. Base Radio MAC:bb:1f:11:1f:1d:3f
Thu Aug 1 16:23:16 2013 AP with MAC bb:1f:11:1f:1d:3f (APbb1f.111f.1d3f) is unknown.
Thu Aug 1 16:23:16 2013 AP Associated. Base Radio MAC: bb:1f:11:1f:1d:3f
Thu Aug 1 16:23:08 2013 AP Disassociated. Base Radio MAC:bb:1f:11:1f:1d:3f
Thu Aug 1 16:23:04 2013 AP with MAC bb:1f:11:1f:1d:3f (APbb1f.111f.1d3f) is unknown.
```

The AP is unable to join the controller. What is the cause of this error?

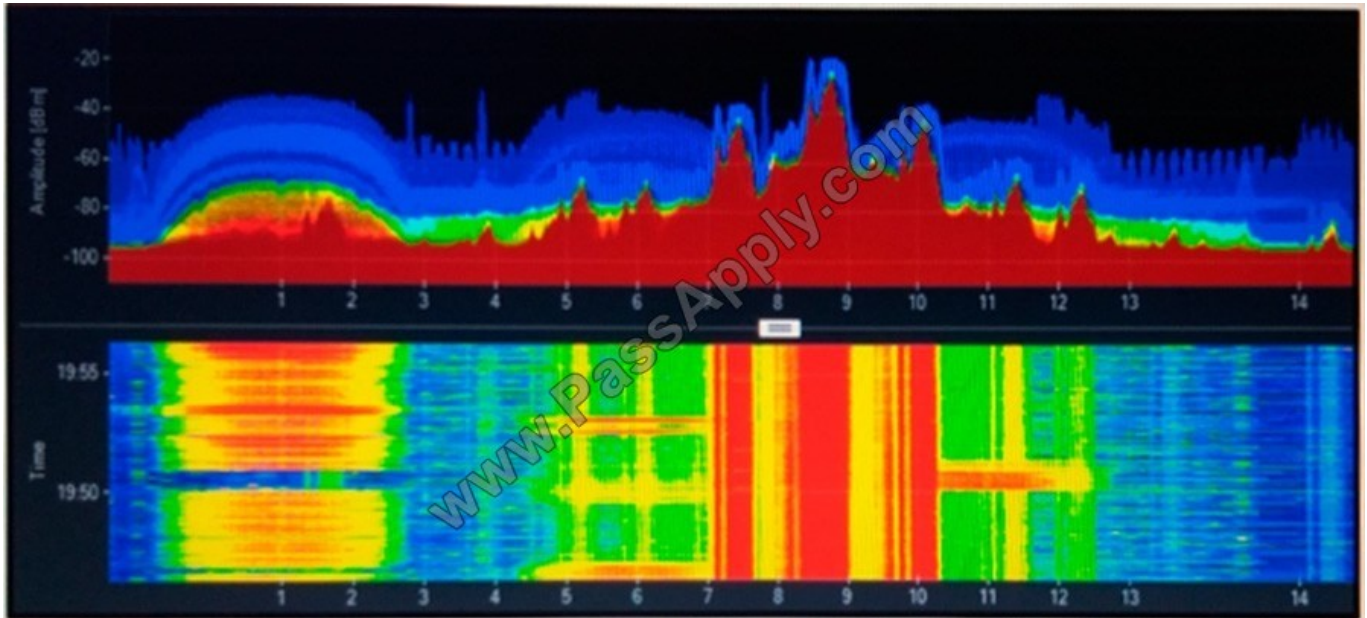
- A. The controller code version is lower than the code of the AP attempting to join.
- B. AP code is not the same as the controller and must download firmware.
- C. AP model is not compatible with the controller code version.
- D. The AP is not configured in the controller auth-list of acceptable APs.



Correct Answer: C

#### QUESTION 4

Refer to the exhibit.



An engineer is troubleshooting non-802.11 interference and observes the shown output. Which interference signature is depicted?

- A. cordless phone
- B. analog video cameras
- C. microwave oven
- D. FHSS Bluetooth

Correct Answer: B

#### QUESTION 5

A wireless user is experiencing connectivity issues with their Mac OS laptop. If the Mac is exhibiting the behavior of a "sticky client," how can the tech verify which AP the user is currently connected to?

- A. Hold shift while clicking the wireless icon.
- B. Hold option while clicking the wireless icon.
- C. Hold control while clicking the wireless icon.
- D. Hold command while clicking the wireless icon.



Correct Answer: B

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