



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Refer to the exhibit. Assume a centralized Cisco Unified Communications Manager topology. From the output of the show policy-map interface command, it can be seen that the voice traffic is experiencing drops. The router is configured for low latency queuing and is located at the central site. Which course of action would rectify this issue?

```
TSR Watermark Image - Unregistered version - This line is removed when registered
HQ-1#show policy-map interface serial 0/1/0.101
...truncated...
  Class-map: voice (match-all)
    2073 packets, 183124 bytes
    5 minute offered rate 98701 bps, drop rate 14763 bps
    Match: ip dscp ef (46)
    Priority: 106 kbps, burst bytes 2650, b/w exceed drops: 21
...truncated...
  Class-map: signaling (match-any)
    50232 packets, 2692896 bytes
    5 minute offered rate 17254 bps, drop rate 851 bps
    Match: ip dscp cs3 (24)
      50232 packets, 2692896 bytes
      5 minute rate 17254 bps
    queueing
    queue limit 64 packets
    (queue depth/total drops/no-buffer drops) 59/1567/239
    (pkts output/bytes output) 50232/2692896
    bandwidth 24 kbps
```

- A. Configure a higher rate bandwidth codec on all voice calls
- B. Configure Call Admission Control to limit the maximum calls that are sent to the priority queue.
- C. Place the signaling traffic in the priority queue.
- D. split some of the excess voice traffic into other queues K avoid oversubscription of the priority queue.

Correct Answer: B

Link- <http://www.iphelp.ru/faq/27/ch07lev1sec3.html>

QUESTION 2

Which two items are displayed on the endpoint registration verification page in Cisco VCS? (Choose Two)

- A. Endpoint MAC Address
- B. Device Pool
- C. Endpoint Registration Status
- D. Device Description
- E. Device Type



F. Endpoint name

Correct Answer: EF

QUESTION 3

What is the meaning of this alarm snippet CCM_CALLMANAGER-CALLMANAGER-3- EndPointTfantsientConnection?

- A. The device was successfully unregistered.
- B. The device was reset via the reset button in Cisco Unified Communications Manager.
- C. The device was misconfigured.
- D. The device was successfully registered.

Correct Answer: C

QUESTION 4

Refer the exhibit. A network administrator in Cisco recently configured ILS in the network. The administrator attempted a call to Joe's SIP URI (JOE@cisco.com), but the call failed. The administrator collected Cisco CallManager traces using Cisco Unified Communications Manager RTMT.



TSR Watermark Image - Unregistered version - This line is removed when registered

```

28022445.002 |16:03:40.531 |AppInfo |Digit Analysis: star_DaReq: Matching
SIP URL, Alphanumeric User, uri=JOE @cisco.com
28022445.003 |16:03:40.531 |AppInfo |Digit Analysis: star_DaReq: Matched
URI in remoteroutingpatterntable.uri = JOE @cisco.com, routeString=Americas
28022445.004 |16:03:40.531 |AppInfo |star_DaReq: Attempt Match on Route
String Host: Americas
28022445.005 |16:03:40.531 |AppInfo |star_DaReq: new ils callableEndpoint
28022445.006 |16:03:40.531 |AppInfo |star_DaReq: sendDMPidReq
28022446.000 |16:03:40.531 |SdlSig |DmPidReq |initialized
|DeviceManager(2,100,205,1) |Da(2,100,211,1)
|2,100,14,1042.580^172.24.18.24^SEP1CDF0F772424 |[T:N-
H:0,N:0,L:0,V:0,Z:0,D:0] Cepn=Id=3832024920
28022447.000 |16:03:40.531 |SdlSig |DmPidErr |wait
|Da(2,100,211,1) |DeviceManager(2,100,205,1)
|2,100,14,1042.580^172.24.18.24^SEP1CDF0F772424 |[R:N-
H:0,N:0,L:0,V:0,Z:0,D:0] Cepn=Id=3832024920 Pid=0,0,0,0
28022448.000 |16:03:40.531 |SdlSig |DaRes |setup_da
|Cdcc(2,100,219,5315) |Da(2,100,211,1)
|2,100,14,1042.580^172.24.18.24^SEP1CDF0F772424 |[R:N-
H:0,N:0,L:0,V:0,Z:0,D:0] CI=37720843 Block NoPotentialMatchesExist
OnNetpatternUsage=28requestID=0
28022449.000 |16:03:40.531 |SdlSig |CcDisconnReq

```

What should the administrator do to solve this issue?

- A. Check the "MTP Required" check box on the ILS trunk.
- B. Use the utils dbreplication reset all command to synchronize databases between ILS clusters.
- C. Joe's phone is currently using the SIP protocol. Change the protocol to SCCP.
- D. Create a route pattern for "americas" to route out the SIP trunk that is configured for the remote ILS cluster.

Correct Answer: D

QUESTION 5

You need to collect debug information in a production environment on urgent basis to troubleshoot a problem. Which two commands are recommended by Cisco that you should run? (Choose two.)

- A. no debug all
- B. undebug all
- C. no logging console



D. logging buffered

E. show debug

F. show logging info

Correct Answer: CD

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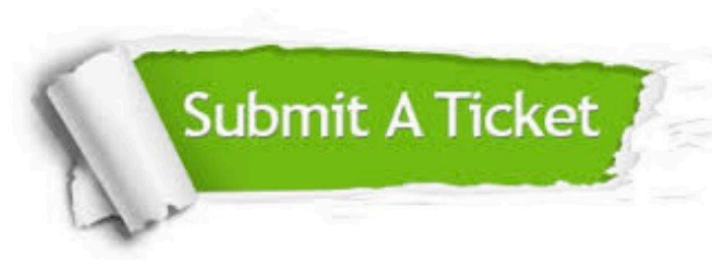
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