300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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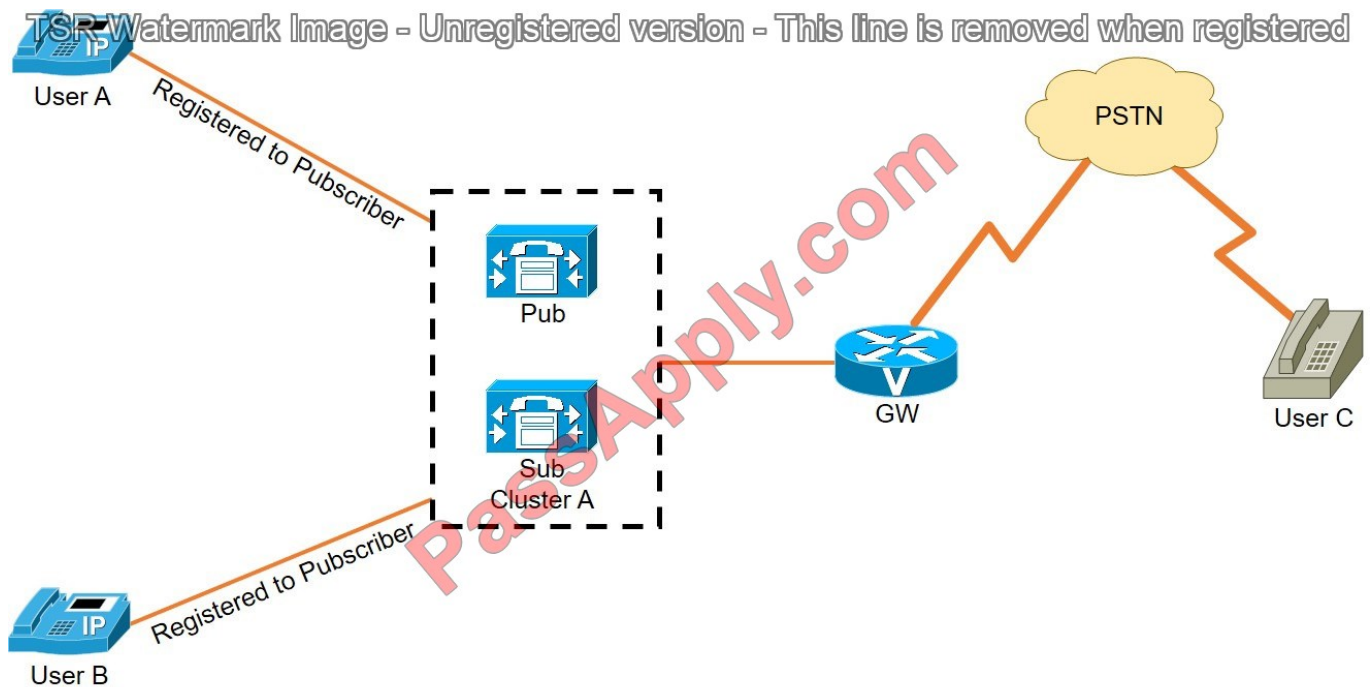⚙ **800,000+** Satisfied Customers

QUESTION 1

After you deploy a new Cisco Collaboration solution, users report echoes and choppy voice quality. Which two actions correct the problem? (Choose two.)

A. Upgrade the Cisco IOS version and flash memory on the Cisco IOS router.

B. Deploy additional hardware resources

C. Deploy an echo canceller.

D. Upgrade Cisco Unified Communications Manager.

E. Enable QoS on the network.

Correct Answer: CE

QUESTION 2

Refer the exhibit. User A can call User C, but User B cannot call User C. What is causing the issue?

A. User A is a softphone

B. User B is a softphone

C. User B\\'s OPTION 150 configuration is wrong

D. CUCM db is out of sync

Correct Answer: D

QUESTION 3

Joe is based out of California, USA. He is travelling to London,U.K. for a few days. The ACME Corporation recently deployed Cisco Unified Communications Manager Device Mobility, and both the USA phone (Voice Subnet 10.1.1.0/24) and the London phone (Voice Subnet 10.2.2.0/24) are registered to the same Cisco Unified Communications Manager cluster. The publisher and two subscribers are in California, and the London site has two subscribers. When Joe connects his Cisco IP phone to the London network, the phone displays the message "Device in Home Location." Assume that call routing, CSS, and partitions are set up in accordance with the country-specific dial plan. Which statement is true?

A. To call a U.K. mobile phone, Joe must dial 9 (access code) + 011(international access code in the U. S.) + 44 22 33 44 55 (U.S. dial plan)

B. Joe is unable to call internal Cisco IP phones in the London office (assuming that CSS and partitions allow the call)

C. Joe\'s Cisco IP phone does not support roaming.

D. In the UK, the international access code is 00. To call a U.S. number, Joe must dial 9 (access code) + 00+1 222 333 4567 (U.K. dial plan)

Correct Answer: A

QUESTION 4

Cisco TelePresence System EX90-A and EX90-B are in a call. EX90-A tries to call EX90-C.

When the call is dialed, EX90-B is put on hold. EX90-A and EX90-C are connected, but there is no merge button on the touch panel. What is causing this issue?

A. The multisite option key is missing.

B. The multisite configuration is missing.

C. The conference option key is missing.

D. The conference configuration is missing.

E. CiscoTelePresence systems cannot make multipoint calls without a Cisco TelePresence Server.

F. The multipoint option key is missing.

Correct Answer: A

QUESTION 5

When using trace output to troubleshoot a Cisco Unified CallManager 5.0 problem, how can you collect and view the trace files?

A. Download the RTMT plug-in from the Cisco Unified CallManager Serviceability page to view the preconfigured trace files.

B. Configure the proper trace settings on the Cisco Unified CallManager Serviceability page and then use the embedded RTMT tool to view the trace files.

C. Configure the proper alarms and traces on the Cisco Unified CallManager Administration page and view the output with the RTMT plug-in.

D. Configure the proper trace settings on the Cisco Unified CallManager Serviceability page and download the RTMT plug-in from the CallManager Administration page to view the trace output.

Correct Answer: D

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