



# 300-080<sup>Q&As</sup>

Troubleshooting Cisco IP Telephony and Video

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**QUESTION 1**

Endpoint A is registered to Cisco Unified Communications Manager as S1@company.com. It is trying to call Endpoint B, which is registered to the same company's Cisco VCS Control with an H.323 ID of S2.internal@company.com. The route pattern is set to "\*.\*" and is pointed to a SIP trunk to the Cisco VCS Control. The search rule for (\*.\*)internal@company.com is set to search the local zone. The call does not work. What is a possible reason?

- A. There is no search pattern to route the call to System B.
- B. There is no valid route pattern to route from System A to System B.
- C. System B is registered as H.323 and needs to use an E.164 alias number only.
- D. The Cisco VCS Control should be neighbor to the Cisco Unified Communications Manager.
- E. You need an MGCP gateway to route from the Cisco Unified Communications Manager to the Cisco VCS Control.
- F. The Cisco VCS Control is missing the Cisco Unified Communications Manager interop option.
- G. The Cisco VCS Control is missing the interworking option.

Correct Answer: G

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**QUESTION 2**

Which set is likely to resolve an issue with one-way audio on an H.323 gateway?



TSR Watermark Image - Unregistered version - This line is removed when registered

A.

```
interface Loopback0
  ip address 172.31.255.1 255.240.0.0
  ip virtual-reassembly in
  h323-gateway voip interface
```

B.

```
interface Loopback0
  ip address 172.31.255.1 255.240.0.0
  ip virtual-reassembly in
  h323-gateway voip interface
  h323-gateway voip bind srcaddr 172.31.255.1
```

C.

```
interface Loopback0
  ip address 172.31.255.1 255.240.0.0
  ip virtual-reassembly in
  h323-gateway voip interface
  h323-gateway voip h323-id AUDIO
```

D.

```
interface Loopback0
  ip address 172.31.255.1 255.240.0.0
  ip virtual-reassembly in
  h323-gateway voip tech-prefix 212
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: B

### QUESTION 3

Refer to the exhibit. A roaming device retains its home location device pool settings, even though all configuration settings are in place. What is causing this issue?



TSR Watermark Image - Unregistered version - This line is removed when registered

Network Hold MOH Audio Source	< None >
Location*	Hub_None
AAR Group	< None >
User Locale	< None >
Network Locale	< None >
Built In Bridge*	Default
Privacy*	Default
Device Mobility Mode*	Default
Owner User ID	< None >
Phone Personalization*	Default
Services Provisioning*	Default
Phone Load Name	
Single Button Barge	Default
Join Across Lines	Default

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- A. The device mobility group settings are incorrect.
- B. The device mobility mode service parameter is set to Off.
- C. The device mobility mode service parameter is set to True.
- D. The device mobility information entry matches the device IP address.

Correct Answer: B

#### QUESTION 4

You are troubleshooting an ILS connectivity issue. All clusters are set to "Use TLS Certificates". Which certificates must be exchanged between Cisco Unified Communications Manager clusters?

- A. Tomcat certificates between all nodes in all clusters.
- B. TLS certificates between publisher nodes in all clusters.
- C. Call Manager certificates between publisher nodes in all clusters.
- D. Tomcat certificates between publisher nodes in all clusters.

Correct Answer: D

#### QUESTION 5



An external call is dropped as soon as it is picked up by the SCCP IP phone. the PSTN gw is integrated with CUCM using a SIP trunk. What is a cause of this issue?

- A. there are insufficient DSP resources on the PSTN gw
- B. there is a missing MTP resource for the SCCP IP phone
- C. the incorrect CSS is on the SIP trunk to the PSTN gw
- D. the phone number is in the incorrect partition

Correct Answer: A

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