300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

What is the default directory format that you need to specify for Default TFTP MOH File Path field on the Cisco Unified Communications Manager (CUCM) server?

A. \\\MoH

B. \\\TFTPPATH\MoH

C. \\\TFTPPATH

D. \\\MoH\TFTPPATH

E. \\\TFTPPATH\MoH\Files

F. \\\MoH\Files

Correct Answer: C

QUESTION 2

After migrating a cisco IP Phone to a new cluster the phone continue to register with its old CUCM cluster. IP Phone status ERROR: TRUST LIST UPDATE FAILED

Which two actions must you take to troubleshoot the problem?

A. CallManager services are not running on the destination cluster

B. the new TFTP server is not in the ITL file

C. the phone is not provisioned correctly on the destination cluster

D. the phone cannot reach its new TFTP server

Correct Answer: BD

QUESTION 3

You have 50 hardware MTP resources and 200 software MTP resources. You want to use hardware resources first, but software is being used first. Where can you confirm the MTP selection order?

A. Media Resource Group List

B. Cisco Unified Real-Time Monitoring Tool

C. MTP list

D. phone device pool

E. calling search space

F. MGCP gateway

Correct Answer: A

QUESTION 4

```
Sep 8 22:59:58.599: sccp_connect_to_ccm_on_priority_basis: Trying connecting to CCM on priority basis prof_id
5, appl_type 2
Sep 8 22:59:58.599: sccp_connect_to_ccm_on_priority_basis: Trying CCM with ipaddr 10.0.0.10, priority 1, port
2000
Sep 8 22:59:58.599: sccp_tcp_socket_connect: Trying tcp soc connect for appl_type 2, prof_id 5, to ipaddr
10.0.0.10
Sep 8 22:59:58.599: sccp_get_ccm_intf_vrf_id:ccm sccp local interface vrfid=0appl type is 2, appl profile 5
Sep 8 22:59:58.599: sccp_get_local_address_by_idb: get_physical_ip:1, use IP addr 10.0.0.2
Sep 8 22:59:58.599: sccp_tccp_open_and_set_option: Socket 0 opened and bined to addr 10.8.140.6 – for
appl_type 2, prof_id 5 w/local ddr 10.0.0.2
Sep 8 22:59:58.599: sccp_socket_connect_to_ccm : : connecting to port 2000 sccp_socket_connect_to_ccm: soc
conn to 10.0.0.10 port 2000 in progressfor app_type 2, state 1, soc_fd 0 appl 7F9E573BCCD8
Sep 8 22:59:58.600: sccp_appl_service_stop_timer: Stop 7F9E8838CD40 timer
Sep 8 22:59:58.600: sccp_process_socket_connect_result: appl_type 2, eve 3, soc_id 0, state 1
Sep 8 22:59:58.600: sccp_setup_appl_to_tcp_conn_state: soc connected to 10.8.140.6, for prof_id 5, appl_type 2,
Sep 8 22:59:58.600: sccp_register_with_connected_ccm:
Sep 8 22:59:58.600: sccp_register_with_connected_ccm: Sending regis msg for appl_type 2, state 5
Sep 8 22:59:58.600: sccp_get_appl_serc_by_prof_id: prof_id 5 found in the CCM group 1
Sep 8 22:59:58.602: sccp_appl_service_stop_timer: Stop 7F9E8838CD40 timer
Sep 8 22:59:58.602: sccp_setup_appl_service_to_active:
Sep 8 22:59:58.602: sccp_setup_apple_service_to_active: appl_type 2 is ACTIVE, conn to pri 1 CCM
Sep 8 22:59:58.602: sccp_set_swb_pbm_and_start_timer: prof_id 5, appl_type 2, curr swb_bm 0, ccm_pri 1,
temp_swb_bm 0, new swb_bm 0, ccm_priority_to_try 0, need_to_try_swb 0
Sep 8 22:59:58.602: sccp_setup_appl_service_to_active: Reset success
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: universal_xc_enabled
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec-> codec =4
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =4
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec->codec =2
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =2
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec->codec =12
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =12
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec->codec =16
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =16
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_rec->codec= 257
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =257
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec-> codec =259
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =259
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: codec_rec->codec =261
Sep 8 22:59:58.602: sccp_send_capabilities_rsp_msg_v1: msg_cap->payload_caps =261
```

Refer to the exhibit. User B reports that an active call with user A was disconnected midcall. Which reason for the

disconnect is true?

A. A transcoder was reset from the IOS router.

B. A transcoder was reset from Cisco Unified Communications Manager.

C. User A disconnected the call.

D. The provider disconnected the call.

Correct Answer: B

QUESTION 5

An engineer is configuring an IOS MTP on a Cisco 2911 Integrated Services Router and Cisco Unified Communications Manager (CUCM).

dspfarm profile 20 mtp codec g711ulaw maximum sessions software 10 associate application SCCP shutdown

The MTP will not register with CUCM. Based on the configuration, what is the cause of the problem?

A. The MTP type is not compatible with CUCM.

B. The dspfarm profile is in a down state.

C. The MTP type is incorrect.

D. The MTP is not enabled on CUCM.

Correct Answer: B

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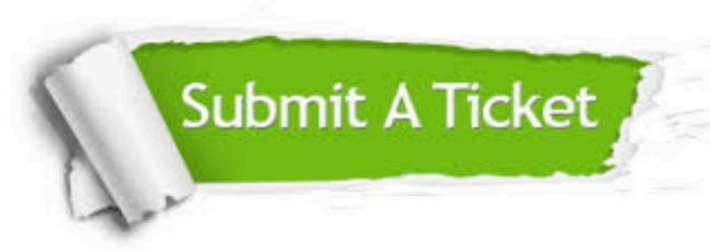
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