



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Which value is the default value that a SIP Phone will send a keep-alive to Cisco Unified Communications Manager and where do you modify the timers?

- A. Default value 115 s SIP Profile Enterprise Parameters
- B. Default value 30 s Service Parameters SIP Profile
- C. Default value 3600 s SIP Security Profile SIP Profile
- D. Default value 120 s Service Parameters SIP Profile

Correct Answer: D

QUESTION 2

A company has a headquarters site and a remote site. Cisco Unified Communications Manager acts as a DHCP server. Both sites use their local voice gateways for PSTN calls. At the headquarters site, the PSTN prefix is 9, and the

emergency number is 911. At the remote site, the PSTN prefix is 0, and the emergency number is 112. Here are the deployment policies for roaming devices: Softphones can roam between two sites.

A roaming softphone uses the local gateway for all PSTN calls. The user keeps home dial habits on a roaming softphone, with the exception of the emergency number.

When a headquarters user uses a softphone at the remote site, the administrator notices that the PSTN calls are still going via voice gateway in the headquarters. The administrator enabled Device Mobility in the system parameters and on all

phones. What are the next two components that the administrator must check, according to the flow of Device Mobility operation? (Choose two.)

- A. IP address of the softphone
- B. Cisco Unified CM Group
- C. Device Mobility Info
- D. Physical Location
- E. Device Mobility Group

Correct Answer: AE

QUESTION 3

A network administrator for the ACME Corporation is adding a new remote site to the existing network infrastructure. DHCP is already provisioned for this site. When the administrator connects the Cisco IP phone to the network, the



phone keeps displaying the word "Registering." The administrator is able to ping the phone's IP address from a laptop. Which two actions should the administrator take to troubleshoot the problem? (Choose two.)

- A. Check DHCP option 150.
- B. If a laptop is connected to the PC port, check whether the network driver on the PC is up to date.
- C. Check network connectivity between IP phone at the remote site and Cisco Unified Communications Manager server at the main site.
- D. Check the NTP configuration on the phone.
- E. Check DHCP option 67.

Correct Answer: BC

QUESTION 4

Which two fields are required parameters when manually creating users on Cisco Unity Connection with predefined templates? (Choose two.)

- A. username (alias)
- B. extension
- C. first name and last name
- D. employee ID
- E. title

Correct Answer: AB

QUESTION 5

Jabber for Windows or MAC Soft Client fails to register with Cisco Unified Communications Manager. This excerpt is seen in the client logs: Warning- Registration period received (120) minus configured timer_register_delta (120) is less than 20 seconds.

```
ccsip_get_exp_time_2xx: Warning- Registration period received (120) minus configured timer_register_delta (120) is less than 20 seconds
DEBUG [0x0000700002f25000] [ipcc/core/sipstack/ccsip_register.c(381)] [csf.sip-call-control] [sip_reg_sm_change_state] - SIPCC-SIP_STATE: 51/1
sip_reg_sm_change_state: Registration state change: SIP_REG_STATE_REGISTERING --> SIP_REG_STATE_UNREGISTERING
```

Which configuration item needs to be adjusted to correct this condition?

- A. UCM Device Assigned SIP Profile "2XX Expiry Timer"
- B. UCM Service Parameter "Station KeepAlive Interval"
- C. UCM Device Assigned SIP Profile "Timer Register Delta"



D. "KeepAlive_Timer" parameter in jabber-config.xml file

Correct Answer: A

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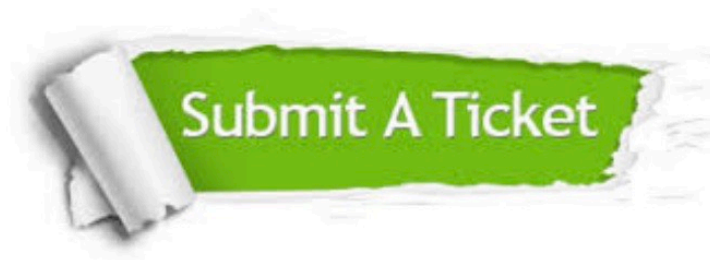
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