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QUESTION 1

Which of the following explains why a tablet OS loads quicker than a laptop OS?

- A. A tablet requires less power to operate than a laptop.
- B. A tablet has a smaller circuit board than a laptop.
- C. A SATA drive loads data much faster than an IDE drive.
- D. A SSD drive loads data much faster than a SATA drive.

Correct Answer: D

QUESTION 2

A technician has purchased a new surge protector to protect equipment in the production environment. The surge protector's features safeguard the connected equipment by directing surges to the:

- A. path of shortest conductance.
- B. path of lowest inductance.
- C. path of highest voltage.
- D. path of least resistance.

Correct Answer: D

QUESTION 3

A residential customer just purchased a new wireless router. During the setup, which of the following should be done to increase the default security of the router?

- A. Change the default SSID
- B. Change the default password
- C. Turn off DHCP services
- D. Change the default wireless channel

Correct Answer: B

QUESTION 4

A user has an external hard drive which they forget to unplug before booting their machine. Each time this happens, an



error shows on the screen which states "Boot sector missing ?reboot to try again." Which of the following would be the BEST way to resolve this?

- A. Change BIOS options to remove floppy drive from the boot order
- B. Change BIOS options to remove USB device from the boot order
- C. Change BIOS options to remove CD drive from the boot order
- D. Set the SATA setting in BIOS to AHCI from IDE

Correct Answer: B

Reference: http://pcsupport.about.com/od/fixtheproblem/ss/bootorderchange_3.htm

QUESTION 5

New smart phones have features that allow them to be backed up to a remote location. Of which of the following is this an example?

- A. Desktop Manager
- B. iOS
- C. iCloud
- D. App Market

Correct Answer: C

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